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QUESTION 1

As part of an investigation, a business analyst has asked a business user to keep track of the actual tasks they carry out over a period of time. What is this investigation technique called?

- A. Shadowing.
- B. Prototyping.
- C. Special purpose records.
- D. Activity sampling.

Correct Answer: C

QUESTION 2

An analyst investigating a sales system wishes to ask questions about how a customer order form is completed in the current system. What investigation technique is the analyst using?

- A. Activity sampling.
- B. Protocol analysis.
- C. Document analysis
- D. Structured observation.
- Correct Answer: C

QUESTION 3

When are the acceptance criteria for user acceptance testing defined?

- A. When the deliverables of the system design have been agreed.
- B. When the deliverables of the requirements analysis have been agreed.
- C. When the software has been completed and has passed system testing.
- D. When the users have had the opportunity to use the software for a period of time.

Correct Answer: B

QUESTION 4

Which of the following describes the objectives in a MOST analysis?

A. The statements declaring what the business is in and what it intends to achieve.



- B. The approach the organisation intends to take to achieve its declared mission.
- C. The goals against which the organisation\\'s achievements can be measured.
- D. The detailed means by which an agreed business strategy will be implemented.

Correct Answer: C

QUESTION 5

Business rules define how actions are to be performed. Under which of the following headings are business rules considered?

- A. Explicit or implicit management statements,
- B. Statutory and internal policies.
- C. Constraints and operational guidance.
- D. Negotiable and non-negotiable limitations.

Correct Answer: C

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