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QUESTION 1

Which of the following describes a 'rich picture'?

- A. An organisation chart showing the most important stakeholders.
- B. A swim-lane diagram highlighting the most costly processes.
- C. A free-format drawing of a business situation under investigation.
- D. A UML class diagram showing both attributes and operations.

Correct Answer: C

QUESTION 2

What does the 'O' stand for in the CATWOE analysis?

- A. The objectives of the business system under review.
- B. The opportunities for change in the business system under review.
- C. The organisation of the business system under review.
- D. The owner of the business system under review.

Correct Answer: D

QUESTION 3

The Boston Box may be used to analyse the portfolio of businesses owned by an organisation. Which of the following animals does it use in its term for businesses that have low market share in a market with low growth?

- A. Cow.
- B. Cat.
- C. Dog.
- D. Goat.

Correct Answer: C

QUESTION 4

What is stage 0 (zero) of the concerns-based adoption model?

- A. Shock.



- B. Defininition.
- C. Initial change.
- D. Awareness.

Correct Answer: D

QUESTION 5

What do the arrow headed lines between activities represent on a business activity model?

- A. Activity sequence
- B. Logical dependency.
- C. Functional optionality.
- D. Flow of data.

Correct Answer: B

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