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BCS Foundation Certificate in Business Analysis

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### QUESTION 1

An analyst has asked a user to describe each step in a task as they perform it. Which of the following investigation techniques is the analyst using?

- A. Ethnographic study.
- B. Interviewing.
- C. Activity sampling.
- D. Protocol analysts.

Correct Answer: D

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### QUESTION 2

In which of the following circumstances is supplier power high?

- A. When switching costs are low.
- B. When there are relatively few customers.
- C. When the supplier brand is powerful.
- D. When alternatives are readily available.

Correct Answer: C

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### QUESTION 3

In a particular organisation it is common practice to call all managers by their first name. It is part of the culture of the organisation. Newcomers are quickly corrected if they do not follow this informal approach. What would knowing about this convention be classified as in Requirements Engineering?

- A. Explicit individual knowledge.
- B. Tacit individual knowledge.
- C. Explicit corporate knowledge.
- D. Tacit corporate knowledge.

Correct Answer: D

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### QUESTION 4

A well formed requirement is said to comply with which of the following acronyms?



A. MOSCOW.

B. SMART.

C. OSCAR.

D. MOST.

Correct Answer: B

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#### QUESTION 5

Which of the following is an advantage to the host organisation of using an internal consultant to conduct a business analysis project?

A. They will have a broad business perspective.

B. They will be familiar with the host organisation.

C. They will only be paid when they are needed.

D. They will have a dispassionate view of the host organisation.

Correct Answer: B

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