



HP0-M43^{Q&As}

HP Service Manager 9.x Software

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**QUESTION 1**

How can you add an operator to a Change Management Assignment and Message Group?

- A. add the Change Message Group name to the Operator Profile recordadd the Change Message Group name to the Operator? Profile record
- B. add the associated contact name to the Change Message Group Definition record
- C. add the Incident Assignment Group name to the Operator record
- D. add the associated contact name to the Incident Assignment Group Definition record

Correct Answer: A

QUESTION 2

Which Service Manager table contains custom calendar records that system administrators can assign to Service Manager activities?

- A. calendar
- B. caldutyhours
- C. workschedules
- D. calholtable
- E. caltable

Correct Answer: B

QUESTION 3

When performing the role of Service Catalog approver, which statements are true in regards to reviewing and approving service requests? (Select two.)

- A. You can close the Service Request.
- B. When you log on, you will see a list of Service Requests awaiting your action.
- C. You cannot approve multiple Service Requests in one action.
- D. You cannot act as a delegate for another approver.
- E. You can approve or deny the Service Request.

Correct Answer: BE



QUESTION 4

Which file defines startup parameters and defines the processes the system automatically starts?

- A. sm.ini
- B. sm.startup
- C. sm.cfg
- D. sm.log

Correct Answer: C

QUESTION 5

What is the name of the search engine service on a Windows server?

- A. SMSearch
- B. SMHelp
- C. KMSearch
- D. KMHelp

Correct Answer: C

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