

HP0-M43^{Q&As}

HP Service Manager 9.x Software

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QUESTION 1

Which capability word must be part of a user\\'s profile to request an item for another person?

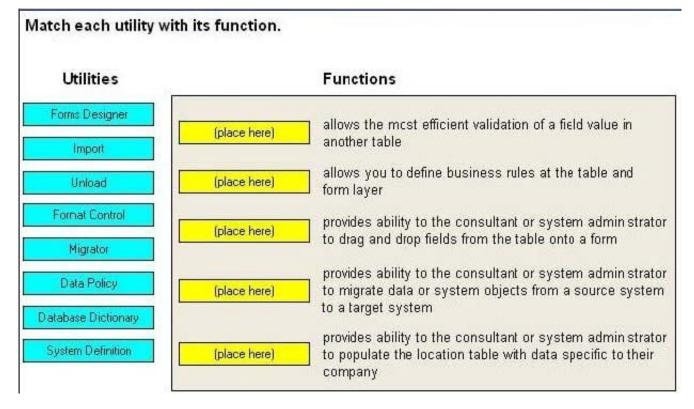
- A. svcCatRequestOnBehalf
- B. svcDeptRequester
- C. SOAP API
- D. svcCatManagerRequester

Correct Answer: A

QUESTION 2

Click the Task button. Match each utility with its function.

Select and Place:



Correct Answer:

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Match each utility with its function. Utilities **Functions** allows the most efficient validation of a field value in Import another table allows you to define business rules at the table and Forms Designer Unload form layer Fornat Control provides ability to the consultant or system admin strator Data Policy to drag and drop fields from the table onto a form Migrator provides ability to the consultant or system admin strator Database Dictionary to migrate data or system objects from a source system to a target system provides ability to the consultant or system admin strator System Definition to populate the location table with data specific to their company

QUESTION 3

Which module does not have the ability to handle approvals?

- A. Change Management
- B. Service Desk
- C. Request Management
- D. Problem Management

Correct Answer: D

QUESTION 4

What are major improvements found in Service Manager as compared to Service Center? (Select two.)

- A. improved process definition
- B. compatibility with all major operating systems
- C. improved integration with the HP BTO Portfolio
- D. introduction of Service Catalog



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E. more attractive to the small business market

Correct Answer: AC

QUESTION 5

What is the name of the search engine service on a Windows server?

- A. SMSearch
- B. SMHelp
- C. KMSearch
- D. KMHelp

Correct Answer: C

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