



# HP2-H08<sup>Q&As</sup>

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### QUESTION 1

A customer's Windows XP computer stops responding during startup. How can you isolate the cause with minimal impact to the customer?

- A. Restore the factory image.
- B. Analyze the win.ini file.
- C. Enable boot logging.
- D. Replace the hard drive.

Correct Answer: A

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### QUESTION 2

A computer does not boot from a bootable USB storage device, although the computer can access the files on the storage device in Windows Explorer. What is the cause of this?

- A. The USB port is defective.
- B. An incorrect boot order is set in the BIOS.
- C. The device is locked from user access.
- D. Incorrect USB drivers are installed.

Correct Answer: B

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### QUESTION 3

What is true regarding HP DriveLock if a user has forgotten the master password?

- A. The system board must be replaced.
- B. The BIOS must be reset.
- C. The security jumper on the system board must be replaced.
- D. The drive cannot be recovered; the user data is lost.

Correct Answer: D

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### QUESTION 4

What is a function of High-bandwidth Digital Content Protection (HDCP)?

- A. It enables you to view and store secure high-definition video and audio.



- B. It provides the software to play secure high-definition content on non-HDCP compliant monitors.
- C. It provides full surround sound audio and high-definition video capabilities to DVI connections.
- D. It enables you to play secure high-definition content on a DVI monitor that is HDCP compliant.

Correct Answer: D

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#### QUESTION 5

A customer is interested in purchasing an HP mobile computer with a quad-core processor. Which product should you recommend?

- A. notebook
- B. mobile workstation
- C. netbook
- D. mobile thin client

Correct Answer: B

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