

HP5-B04D^{Q&As}

Delta - Selling HP Printing and Personal Systems Hardware

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QUESTION 1

What is a benefit of selling HP value rather than specifications\\'?

A. It allows customers to compare the features and advantages of a particular product and assess the potential benefits for their organization.

B. It ensures customers are able to realistically compare product features and determine the fastest products for their organization.

C. It enables customers to review quotations from different organizations and determine the optimum solution based on product needs.

D. It moves the conversation from price and product features and enables the customer to recognize the tangible value of the solution in the context of their business needs.

Correct Answer: D

QUESTION 2

Where is the customer value on the Universal Print Driver?

A. one driver for all HP LaserJet MFPs, most printers, and some HP Officejets

B. HP image preview, which allows view, zoom, edit, and re-order

C. the ability to store documents in the cloud through just one driver

D. industry-leading fleet management for just 15 Euros per month

Correct Answer: C

QUESTION 3

For which reason is the lack of portability a significant advantage for desktop PCs?

A. high performance

B. security

C. low TCO

D. Flexibility

Correct Answer: A

QUESTION 4

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Professional application support



Which capability of the HP EliteDesk is key to its serviceability?

- A. USE 3.0 support
- B. A tool-less access
- C. Flexible placement options
- D. Flexible configuration options

Correct Answer: B

HP Elite Desktop PCs are built with components that are designed for tool-less access, so you spend less time and energy performing maintenance, replacements, and upgrades. Reference: http:// www.delightedrobot.com/675/hp-elitedeskdesktop-mini-big-performance-in-a- small-package/

QUESTION 5

In an HP study it was shown that IT support staff can reduce the hours spent working on print drivers by as much as 50% and achieve what decrease in manpower to integrate printers?

- A. 35%
- B. 55%
- C. 75%
- D. 95%

Correct Answer: C

In an HP study it was shown that IT support staff can reduce the hours spent working on print drivers by as much as 50% and achieve a 75% decrease in manpower to integrate printers.



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