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QUESTION 1

Control Charts were developed by Dr. Shewhart to track data over time. To detect Special Cause variation the Control Charts use which of these?

- A. Data shift analysis
- B. Outlier analysis methods
- C. Center Line and Control Limits
- D. None of the above

Correct Answer: C

QUESTION 2

A process has the following number of defects:

4, 8, 2, 7, 7, 9, 4, 6, 7, 3

Each sample size for this process is 80.

Find the UCL.

- A. 11.42
- B. 13.12
- C. 12.86
- D. 10.55

Correct Answer: C

QUESTION 3

Identify the two methods that Minitab offers in performing Gauge RandR analysis.

- A. ANOVA method and X-bar and R method
- B. Crossed and nested method
- C. Variable and standard method
- D. Production and distribution method

Correct Answer: A



QUESTION 4

During the _____ phase of 5S is when we might implement a Red Tag program.

- A. Straightening
- B. Standardizing
- C. Shining
- D. Sorting

Correct Answer: D

QUESTION 5

A Belt has determined that the inventory of repair parts at a rework station can be reduced by 45%.

According to Cost of Poor Quality (COPQ) definitions inventory reduction would be considered _____.

- A. Soft Savings
- B. COPQ efficiency
- C. Median Savings
- D. Hard Savings

Correct Answer: D

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