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QUESTION 1

From the information given below, identify the failure mode, which has the highest risk involved.

	Severity	Occurrence	Detection
Failure mode 1	8	2	2
Failure mode 2	8	4	4
Failure mode 3	10	3	3
Failure mode 4	9	2	4

- A. Failure mode 1
- B. Failure mode 2
- C. Failure mode 3
- D. Failure mode 4

Correct Answer: B

QUESTION 2

Who constructed a two-dimensional paradigm, the theory of motivation and hygiene?

- A. Maslow
- B. Herzberg
- C. Harold Kerzner
- D. Gregor

Correct Answer: B

QUESTION 3

A Personal Trainer was assessing her workout class participants for their body fat content and had to include data for her analysis. One of the columns listed the range of weight of the people included in the studies. This required plotting a Histogram of the weight of the people assessed for their body fat content.

While drawing the Histogram the x-axis contained a certain scale of data. Pick the scale of data that is appropriate for Histograms.

- A. Ordinal Scale Data
- B. Ration Scale Data



C. Nominal Scale Data

D. Interval Scale Data

Correct Answer: D

QUESTION 4

Quick response to customer complaints is an example of _____.

A. External failure costs

B. Appraisal costs

C. Internal failure costs

D. Preventive costs

Correct Answer: A

QUESTION 5

When doing Hypothesis Testing on Non-normal data Belts will use a _____ to compare more than two sample proportions to each other.

A. Z score Table

B. Sakami Table

C. Mean-to-Mode Analysis

D. Contingency Table

Correct Answer: C

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