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### QUESTION 1

Significant variation in process performance is a consequence of several causes that can be classified using which of the terminologies shown. (Note: There are 2 correct answers).

- A. Common
- B. Random
- C. Uneducated
- D. Special
- E. Vital

Correct Answer: AD

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### QUESTION 2

Inferential Statistics is largely about Significance. There are both Practical and \_\_\_\_\_ Significance to consider during an analysis of data in a Lean Six Sigma project.

- A. Problematic
- B. Impractical
- C. Usable
- D. Statistical

Correct Answer: D

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### QUESTION 3

According to a manager it takes an average weekday commute of 39 minutes with a Standard Deviation of 7 minutes for the employees to get to work while they use their personal vehicles for their office commute while the management set a policy of not more than 40 minutes for their daily one-way commute. A survey conducted one day on 70 employees showed an average of 34 minutes commuting time using the metro public transportation system with a Standard Deviation of 21 minutes. If the Standard Deviation is uncontrollable then the other option to increase the probability of coming in on time via personal vehicles to work could be \_\_\_\_\_?

- A. Increase the average time of commute
- B. Maintain the average time of commute and change route to work
- C. Reduce average commute time to work by departing earlier
- D. Change policy at work and request for flexible times based on location

Correct Answer: C

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#### QUESTION 4

The Lean Principle action in the 5S approach that deals with having those items needed regularly at hand and those items need less regularly stored out of the way is known as \_\_\_\_\_.

- A. Shining
- B. Standardizing
- C. Sustaining
- D. Sorting

Correct Answer: D

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#### QUESTION 5

When creating a Cause and Effect Diagram the team needs to continually broaden their view as well as drill down until they identify all the potential \_\_\_\_\_ impacting their process.

- A. Line operators
- B. Root Causes
- C. Inventory issues
- D. Customer requests

Correct Answer: B

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