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QUESTION 1

A _____ is a graphical presentation of sample data that shows the number of times that a data point is a specific number.

- A. Fishbone Diagram
- B. Histogram
- C. Pie Chart
- D. Box Plot

Correct Answer: B

QUESTION 2

At the beginning of a project we must keep in mind there are basically three views of a process: What you THINK it is, What the SUPPLIER wants and What it SHOULD be.

- A. True
- B. False

Correct Answer: B

QUESTION 3

Which tool is best to utilize to assist in determining solution priorities?

- A. Cost Benefit Analysis
- B. Control Plan
- C. FMEA
- D. Response Plan

Correct Answer: C

QUESTION 4

The Control Plan is the road map to sustaining the improvements made through the Lean Six Sigma project and should



therefore involve keeping the _____ up to date as a means of supporting the Response Plan.

- A. X-Y Diagram
- B. Shewhart Chart
- C. FMEA
- D. Customer Service Plan

Correct Answer: C

QUESTION 5

A single data point falling outside a Control Limit is most likely representative of _____.

- A. Common-cause Variation
- B. Special-cause Variation
- C. Predictability
- D. Non-normal data

Correct Answer: A

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