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QUESTION 1

Which best describes the purpose of Six Sigma?

- A. Reduce Value Added Steps
- B. Reduce Variation in processes
- C. Reduce Non-Value Added Steps
- D. Reduce customer requirements

Correct Answer: B

Reference: <https://blog.masterofproject.com/ctq-tree/>

QUESTION 2

As we identify customer and supplier requirements for a SIPOC we are urged to use the RUMBA approach which stands for Reasonable, Understandable, _____, Believable and Achievable.

- A. Manageable
- B. Massive
- C. Memorable
- D. Measurable

Correct Answer: D

QUESTION 3

The 70:30 rule is associated with which of these tools?

- A. Pareto Chart
- B. Simon's Cross-Functional Tool
- C. SIPOC
- D. None of these answers is correct

Correct Answer: D



QUESTION 4

Which graphical tool is used to display the relative frequency of the number of times a measured item falls within a certain cell size?

- A. Time Series Plot
- B. Scatter Plot
- C. Box Plot
- D. Histogram

Correct Answer: A

QUESTION 5

When a Belt wishes to clarify the activities of various departments in a Process Map she is creating she adds a feature to the map called _____.

- A. Department Dividers
- B. Passing Lanes
- C. Swim Lanes
- D. Responsibility Paths

Correct Answer: C

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