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QUESTION 1

Six Sigma refers to a process whose output has at least 75% of its data points within 6 Standard Deviations from the Mean.

- A. True
- B. False

Correct Answer: B

QUESTION 2

The 70:30 rule is associated with which of these tools?

- A. Pareto Chart
- B. Simon's Cross-Functional Tool
- C. SIPOC
- D. None of these answers is correct

Correct Answer: D

QUESTION 3

The ROI for a project is a measurement metric that stands for Return on Investment and is one of the methods used to measure the success of a Lean Six Sigma project.

- A. True
- B. False

Correct Answer: A

QUESTION 4

Training cost is \$2,000 and a project required an initial investment of \$16,000. If the project yields monthly savings of \$1,500 beginning after 2 months, what is the payback period in months (before money costs and taxes)?

- A. 12



B. 14

C. 22

D. 28

Correct Answer: B

QUESTION 5

Benefits and working conditions would be primarily the concern of which of the following?

A. Voice of the Customer

B. Voice of the Employee

C. Voice of the Business

D. Voice of the Process

Correct Answer: B

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