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QUESTION 1

A means to capture, monitor, and leverage intellectual capital within communities of practice is known as

- A. Information Sharing
- B. Knowledge Management
- C. Information Transference
- D. Knowledge Delivery

Correct Answer: B

QUESTION 2

Which of the following is the best definition of text analytics?

- A. The process of transforming content into a format that can reliably be searched, retrieved, and used by the organization- such as scanning. Web capture, fax capture, mobile capture, and document imaging.
- B. Methods of collaboration and communication through internal channels, internet email, telephone, company-controlled external channels, and/or branded external channels.
- C. A combination of semantic analysis, linguistics, entity extraction, tagging, pattern recognition, lexical analysis, and other forms of artificial intelligence used to infer meaning from bodies of content.
- D. A set of activities required for systematic analysis and control of creation, receipt, classification, maintenance, use, and disposition of recorded information maintained as evidence of business activities and transactions.

Correct Answer: C

QUESTION 3

Which of the following is the most accurate description of tiered storage?

- A. The setup of a file structure that determines where information is placed to provide added security and long-term storage
- B. The export of inactive or fixed-content information to paper or media for long-term storage
- C. Location of information based on record type, active/inactive content and the type of media required for storage
- D. The assignment of data based on levels of protection, performance requirements, and frequency of use

Correct Answer: D



QUESTION 4

The goal of data modeling is to (Choose 2)

- A. Create a common data dictionary.
- B. Establish freeform data tagging.
- C. Increase the number of data sets.
- D. Reduce data duplication.

Correct Answer: A

QUESTION 5

A training plan for a new information management system will (Choose 2)

- A. Orient users to the new system.
- B. Occur after implementation.
- C. Ensure training is a one-time event.
- D. Provide awareness of new processes.

Correct Answer: AD

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