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QUESTION 1

Which of the following are primary concerns organizations face around cloud computing? (Choose 2)

- A. Scalability and disaster recovery
- B. Compliance and data privacy
- C. Bandwidth and availability
- D. High maintenance and support

Correct Answer: BC

QUESTION 2

Which of the following is the best definition of text analytics?

- A. The process of transforming content into a format that can reliably be searched, retrieved, and used by the organization- such as scanning. Web capture, fax capture, mobile capture, and document imaging.
- B. Methods of collaboration and communication through internal channels, internet email, telephone, company-controlled external channels, and/or branded external channels.
- C. A combination of semantic analysis, linguistics, entity extraction, tagging, pattern recognition, lexical analysis, and other forms of artificial intelligence used to infer meaning from bodies of content.
- D. A set of activities required for systematic analysis and control of creation, receipt, classification, maintenance, use, and disposition of recorded information maintained as evidence of business activities and transactions.

Correct Answer: C

QUESTION 3

Knowledge Management should be seen as a (n) (Choose 2)

- A. Ongoing practice.
- B. Emerging market.
- C. Toolset.
- D. Discipline.

Correct Answer: AD



QUESTION 4

An international organization with regional finance departments suspects there are inconsistent processes. Which method should be used to identify inconsistencies and develop recommendations for change?

- A. Business analysis
- B. Content analysis
- C. Performance analysis
- D. Bandwidth analysis

Correct Answer: A

QUESTION 5

In a Strengths, Weakness, Opportunities, and Threats (SWOT) analysis, the factors external to the organization include

- A. Strengths and weaknesses.
- B. Strengths and threats.
- C. Opportunities and weaknesses.
- D. Threats and opportunities.

Correct Answer: D

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