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QUESTION 1

Some of the primary business benefits driving deployment of web conferencing are (Choose 2)

- A. Leveraging investment in unified communications infrastructure.
- B. Enabling informational sessions to be recorded and re-used.
- C. Enhancing corporate reputation by utilizing "green" technologies.
- D. Allowing web meeting content to be monitored by corporate security.

Correct Answer: BC

QUESTION 2

Which of the following are basic architectural components of an information solution design? (Choose 2)

- A. Reporting architecture
- B. Data architecture
- C. Life cycle architecture
- D. Business architecture

Correct Answer: BD

QUESTION 3

A common test to assess an objective is to ensure that it is SMART, or

- A. Satisfactory, measurable, achievable, rational, and testable.
- B. Sustainable, mandatory, acceptable, reachable, and time-bounded.
- C. Specific, measurable, achievable, relevant, and time-bounded.
- D. Sustainable, mandatory, acceptable, reachable, and testable.

Correct Answer: C

QUESTION 4



Which of the following are elements of an effective email management strategy? (Choose 2)

- A. Accommodation of some individual preferences for organization of information
- B. A retention policy that ensures email messages are retained indefinitely
- C. A policy that focuses on preserving the emails of employees with access to financial information
- D. Automation of actions that would otherwise be required of users

Correct Answer: AD

QUESTION 5

An organization uses capture technology to implement scan and index stations. Which of the following best describes the movement of scanned images to the index stations?

- A. Workflow
- B. Business process management (BPM)
- C. Routing
- D. Systems integration

Correct Answer: C

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