



# ISEB-BA1<sup>Q&As</sup>

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#### QUESTION 1

Which of the following actions could sustain business change?

- A. Develop the coaching skills of selected staff members.
- B. Establish clear benefits for selected, powerful stakeholders.
- C. Retain the previous system and its associated processes.
- D. Ensure that improved staff performance is not rewarded.

Correct Answer: A

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#### QUESTION 2

Which stage in the waterfall model is considered as several separate stages in the V model?

- A. Development.
- B. Analysis.
- C. Testing.
- D. Design.

Correct Answer: C

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#### QUESTION 3

Which of the following techniques is used to focus solely on the external influences on an organisation?

- A. SWOT.
- B. PESTLE.
- C. CATWOE.
- D. MOST.

Correct Answer: B

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#### QUESTION 4

An organisation called Quality Signs makes display signs for commercial customers. Which of the following are MOST likely to be the Actors in a CATWOE analysis?

- A. The Managing Director of Quality Signs.



- B. The sign makers of Quality Signs.
- C. The competitors of Quality Signs.
- D. The customers of Quality Signs.

Correct Answer: B

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#### QUESTION 5

A use case Place Order must always invoke a related use case Check Credit. How is the association between the two use cases shown?

- A. By a solid line with no arrowhead or stereotype.
- B. By a broken, arrowed line stereotyped with the word .
- C. By a broken, arrowed line stereotyped with the word >.
- D. By a broken, arrowed line stereotyped with the word .

Correct Answer: D

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