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QUESTION 1

What stage of the V model provides the test criteria for user acceptance testing?

- A. The business needs.
- B. The requirements.
- C. The designed solution.
- D. The developed solution.

Correct Answer: B

QUESTION 2

When are workshops especially valuable?

- A. When suitably sized rooms are available.
- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

QUESTION 3

When is the self-esteem of individuals affected by a change process usually at its lowest?

- A. At the end of the change process.
- B. At the start of the change process.
- C. At all points during the change process.
- D. In the middle phase of the change process.

Correct Answer: D

QUESTION 4

Which of the following options only includes workshop discovery techniques?

- A. Brainstorming, brainwriting, mind maps.
- B. Round robin, post-it exercise, brainstorming.



C. Rich pictures, mind maps, task scenarios.

D. Stepwise refinement, context diagrams, process models.

Correct Answer: B

QUESTION 5

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

A. The Owner.

B. The Customer.

C. The Weltanschauung or world-view.

D. The Actor.

Correct Answer: C

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