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QUESTION 1

Which of the following investigation techniques is the MOST time consuming?

- A. Questionnaires.
- B. Ethnographic study.
- C. Shadowing.
- D. Activity sampling.

Correct Answer: B

QUESTION 2

Which stage of Isaksen and Treffinger's creative problem-solving model is concerned with analysing the opinions and concerns to identify how information can be quantified?

- A. Mess finding.
- B. Data finding.
- C. Problem finding.
- D. Idea finding

Correct Answer: B

QUESTION 3

Description, impact assessment, probability and countermeasures are usually recorded for which of the following?

- A. Requirements.
- B. Risks.
- C. Stakeholder-s.
- D. Key Performance Indicators.

Correct Answer: B

QUESTION 4

There is a requirement for an employee to enter time worked details into a computerised project reporting system. If this requirement was drawn on a use case diagram, which of the following would be correct?

- A. Employee would be the boundary, time details an actor.



- B. Project reporting system would be an actor, employee a use case.
- C. The computer system would be the boundary, the project reporting system a use case.
- D. Enter time details would be a use case, employee an actor.

Correct Answer: D

QUESTION 5

Cars, trucks and motorbikes are all types of vehicle. What structure could be used on a class model to model this?

- A. Generalisation
- B. Association class
- C. Exclusivity relationship
- D. The construct

Correct Answer: A

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