JK0-801^{Q&As}

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QUESTION 1

Which of the following is an example of a MAC address?

A. 192.17.2.1

B. http://www.comptia.org

C. 00-00-00-1B-02-55

D. 4309:FD21:ACB3:0012

Correct Answer: C

QUESTION 2

Which of the following cable types is commonly used for analog/digital television transmission?

A. UTP

B. CAT3

C. RG-6

D. SC

Correct Answer: C

QUESTION 3

A standard Internet mail account receives incoming messages on which of the following ports?

A. 80

B. 110

C. 143

D. 443

Correct Answer: B

QUESTION 4

After responding immediately to a dispatch, a technician arrives to resolve the customer\\'s issue. The customer appears to be angry that they have waited so long for a response. Which of the following is the BEST course of action for the technician to take?

A. Inform the manager of the customer\\'s behavior and then focus on completing the task in an expedited manner.

B. Empathize with the customer\\'s urgency and inform them that the current service level agreement allows for an eight hour response time.

C. Empathize with the customer and focus on completing the task in an expedited manner. Upon closure, document the situation and inform the manager.

D. Contact dispatch immediately and request to speak to a manager to determine the breakdown in the response time.

Correct Answer: C

QUESTION 5

Which type of fire extinguishing technology should be used when encountering an electrical fire?

A. Class B fire extinguishers

B. Overhead sprinkler system

C. Water-based fire extinguishers

D. Non-water based extinguishers

Correct Answer: D

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