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QUESTION 1

An administrator needs to temporarily change the host name of a computer that is on the company's domain. Which of the following would be the BEST way to accomplish this and still maintain access to individual roaming profile's network shares?

- A. Add the PC to the workgroup and reboot. Rename the PC and reboot. Rejoin the PC to the domain.
- B. Change the name of the PC. Join it to the workgroup and then to the domain.
- C. Add the PC to the workgroup and reboot. Rejoin the PC to the domain. Rename the PC and reboot.
- D. Change the name of the PC and reboot. Rejoin it to the domain and reboot.

Correct Answer: A

QUESTION 2

Which of the following types of security threats is delivered primarily via email?

- A. Phishing
- B. Rootkits
- C. Viruses
- D. Grayware

Correct Answer: A

QUESTION 3

A user has installed a new wireless router and is unable to connect their game console to the manufacturer's service. Which of the following should the technician look for FIRST?

- A. Ensure the game system has a static IP address.
- B. Contact the manufacturer to see if service is available.
- C. Ensure the game system has updated firmware.
- D. Ensure the correct ports are open.

Correct Answer: D

When you connect a game console to the wireless router, you need to see which ports the console uses to connect to Internet. Open those ports and then connect again. This process solves 80% of game console connectivity problems.

QUESTION 4



Which of the following OS utilities can be used to modify which programs are run at the time of system startup?

- A. MSCONFIG
- B. Services
- C. MSTSC
- D. Computer Management

Correct Answer: A

QUESTION 5

A technician is concerned that archiving computers over the network is taking too long to finish each night. A vendor suggests incremental backups. Incremental backups would accomplish which of the following?

- A. Limited number of computers would be fully archived each night
- B. Backup an increasing number of files until the backup window closes
- C. Backup only changed items on each computer
- D. Limited number of directories on each computer each night

Correct Answer: C

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