



MB2-700^{Q&As}

Microsoft Dynamics CRM 2013 Applications

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QUESTION 1

You review a Knowledge Base article.

On the Article tab of the ribbon, which of following option is NOT in the Action group?

- A. Publish
- B. Unpublish
- C. Approve
- D. Reject
- E. Submit

Correct Answer: A

QUESTION 2

What are two ways to find content in Knowledge Base articles?(Choose TWO)

- A. search subjects B browse articles
- B. search by using keywords
- C. search by using templates
- D. search for common articles

Correct Answer: AC

QUESTION 3

You are creating a new equipment record in Microsoft Dynamics CRM.

Which field is required?

- A. Description
- B. Time Zone
- C. Primary Email
- D. Site

Correct Answer: B



QUESTION 4

You create a personal dashboard that includes personal and system charts. The dashboard also contains the My Accounts view.

You need to share the dashboard with another user.

Which two objects should you share with the other user?(Choose TWO)

- A. the My Accounts view
- B. the system charts
- C. the personal charts
- D. the dashboard

Correct Answer: CD

QUESTION 5

You have a Microsoft Dynamics CRM instance that has sample data installed.

Which three items are default areas of the subject tree? Each correct answer presents part of the solution.(Choose Three)

- A. default subject
- B. service
- C. case
- D. issue
- E. query

Correct Answer: ABE

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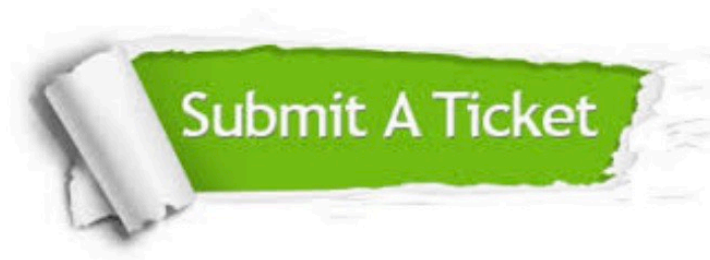
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