



# MB2-702<sup>Q&As</sup>

Microsoft Dynamics CRM 2013 Deployment

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### QUESTION 1

Your company has a subscription for Microsoft Dynamics CRM Online. You install Microsoft Dynamics CRM Client for Microsoft Office Outlook and you install the most current update rollup. You have many users who work from home, so you

configure Microsoft Dynamics CRM Client for Outlook to work in offline mode.

A new update rollup is released. You verify that the version of the Microsoft Dynamics CRM Online organization is the same version as the new update rollup.

Users who work from home do NOT have Microsoft Update configured to download and apply updates automatically for Microsoft applications.

What is the impact of the new update rollup on the users who work from home?

- A. Users can continue to use Microsoft Dynamics CRM Client for Outlook. The new update rollup will be installed automatically the next time that the users connect to the Microsoft Dynamics CRM Online organization by using Microsoft Dynamics CRM Client for Outlook.
- B. Users can continue to use Microsoft Dynamics CRM Client for Outlook, but they cannot work offline because the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- C. Users can continue to use Microsoft Dynamics CRM Client for Outlook and work offline even though the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- D. Users cannot use Microsoft Dynamics CRM Client for Outlook because the update rollup version of the client software is different than the version in the Microsoft Dynamics CRM Online organization.

Correct Answer: C

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### QUESTION 2

You perform an in-place upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013. Which component upgrades automatically?

- A. Microsoft Dynamics CRM 2011 Email Router
- B. Microsoft Dynamics CRM 2011 organization databases
- C. Microsoft Dynamics CRM Connector for SQL Server Reporting Services
- D. Microsoft Dynamics CRM 2011 Client for Microsoft Office Outlook

Correct Answer: C

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### QUESTION 3

The default bulk delete operation named Delete completed system jobs runs daily in Microsoft Dynamics CRM. Which system job type is included in the bulk delete operation?

- A. Import Subprocess
- B. Goal Roll Up
- C. Workflow
- D. Bulk Email

Correct Answer: B

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### QUESTION 4

Users report that they must enter their domain credentials every time that they access Microsoft Dynamics CRM.

You need to ensure that users who are currently logged in with domain credentials are authenticated automatically in Microsoft Dynamics CRM when they open the Microsoft Dynamics CRM website.

What should you do?

- A. Add the Microsoft Dynamics CRM universal resource locator (URL) to the Local Intranet zone in Microsoft Internet Explorer on each computer that will access Microsoft Dynamics CRM.
- B. Ensure that all users are configured with Read-Write access mode in Microsoft Dynamics CRM.
- C. Ensure that all users are members of the PrivUserGroup in Active Directory.
- D. Re-import the Microsoft Dynamics CRM organization by using the Automatically Map Users option. Select the Active Directory account name as the method for automatic mapping.

Correct Answer: A

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### QUESTION 5

You install Microsoft Dynamics CRM on-premises.

The installation fails and you receive an installation error.

You need to access the installation log files to view the details about the error.

What should you do?

- A. Query the Microsoft Dynamics CRM database and view the log table.
- B. View the installation log files in the folder \\Program Files\Microsoft Dynamics CRM\Logs.



C. View the installation log files in the folder :\\Users\\AppData\\Roaming\\Microsoft\\MSCRM\\Logs.

D. View the installation log files by opening the Event Viewer.

Correct Answer: C

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