

# MB2-866<sup>Q&As</sup>

Microsoft Dynamics CRM 2011, Customization and Configuration

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#### **QUESTION 1**

In Microsoft Dynamics CRM 2011, with which of the following does the Share privilege allow users to share records? (Choose all that apply.)

- A. other users
- B. other teams
- C. any child business unit
- D. any other business unit

Correct Answer: BA

#### **QUESTION 2**

You deploy a managed solution that allows form customization. A customer adds tabs and fields to several forms. You add a field to a form that has been customized by a customer, and export a new version of the managed solution.

Which options are available when you import the managed solution?

- A. You can overwrite selected customizations.
- B. You can maintain selected customizations.
- C. You can overwrite selected customizations and maintain selected customizations.
- D. You must overwrite or maintain all customizations.

Correct Answer: D

#### **QUESTION 3**

You are adding a sales team member to a Microsoft Dynamics CRM 2011 organization. You need to assign the Salesperson security role to the new user.

What are possible ways to achieve this goal? (Choose all that apply.)

- A. Assign the user to the Salesperson team queue.
- B. Assign the Salesperson role to the user upon creation.
- C. Assign the user to a team that has the Salesperson role assigned.
- D. Assign the user to a business unit that has the Salesperson role assigned.

Correct Answer: CB



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### **QUESTION 4**

In Microsoft Dynamics CRM 2011, which of the following many-to-many (N:N) relationships can you create between entities? (Choose all that apply.)

- A. native
- B. manual
- C. parental
- D. referential

Correct Answer: BA

#### **QUESTION 5**

In Microsoft Dynamics CRM 2011, which of the following statements about auditing is true?

- A. All system entities can be enabled for auditing.
- B. All custom entities can be enabled for auditing.
- C. Auditing will track which users read a record.
- D. Auditing will track users logging in and out of Microsoft Dynamics CRM.

Correct Answer: B

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