



MB2-866^{Q&As}

Microsoft Dynamics CRM 2011, Customization and Configuration

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QUESTION 1

When mapping an option set in Microsoft Dynamics CRM 2011, which of the following statements is true?

- A. The option description must be the same in both option sets.
- B. The integer-based option values must be the same in both option sets.
- C. The order in which options are added to an option set does not affect the mapping.
- D. If you modify the option descriptions in an option set in a field that is mapped to another entity, the system synchronizes the changes in the mapped entity and in any existing data records.

Correct Answer: B

QUESTION 2

Which of the following statements applies to both Microsoft Dynamics CRM 2011 on-premises and Microsoft Dynamics CRM Online 2011?

- A. supports Internet lead capture
- B. supports custom workflow assemblies
- C. allows a maximum of 2048 fields per entity
- D. allows offline synchronization with Microsoft Outlook 2010

Correct Answer: D

QUESTION 3

A company uses Microsoft Dynamics CRM 2011. You need to ensure that when the ownership of an account is transferred, only associated user-owned cases that have a status of Open are assigned to the new owner.

Which relationship behavior should you set in the one-to-many (1:N) relationship between accounts and cases?

- A. Cascade All
- B. Cascade None
- C. Cascade Active
- D. Cascade User-Owned

Correct Answer: C

QUESTION 4



Which of the following statements about managed and unmanaged Microsoft Dynamics CRM 2011 solutions are true? (Choose all that apply.)

- A. Managed properties are enforced for managed solutions.
- B. Managed properties are enforced for unmanaged solutions.
- C. Managed solutions can be exported. Unmanaged solutions cannot be exported.
- D. Managed solutions cannot be exported. Unmanaged solutions can be exported.
- E. Managed solutions support Digital Rights Management (DRM). Unmanaged solutions do not support DRM. F. Managed solutions do not support Digital Rights Management (DRM). Unmanaged solutions support DRM.

Correct Answer: DA

QUESTION 5

You need to change the order of the related entities in the Common navigation group of the Microsoft Dynamics CRM 2011 Account form.

Which should you do?

- A. Drag and drop to reorder the entities in the body of the Account form.
- B. Drag and drop to reorder the Navigation-related entities on the Account form.
- C. In the field explorer, drag and drop to reorder the entities on the Account form.
- D. In the Relationships Properties window, edit the display order of the navigation items.

Correct Answer: B

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