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Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

What is a goal of Security Administration?

- A. accessibility
- B. confidentiality
- C. connectivity
- D. interconnectivity

Correct Answer: B

QUESTION 2

Which of the following is a requirement for successful implementation of IT Service Management?

- A. guidance in operating Microsoft's platforms
- B. measurable evidence of benefit to build a business case
- C. using MSF as the software development and deployment approach
- D. using the seven books of ITIL

Correct Answer: B

QUESTION 3

For which type of administration does System Administration not have responsibility?

- A. Database administration
- B. Directory Services administration
- C. Messaging administration
- D. Telecommunications systems administration

Correct Answer: B

QUESTION 4

Which of the following Service Management Functions (SMFs) belongs to the Operating Quadrant?

- A. Infrastructure Engineering
- B. Service Desk



C. Service Monitoring and Control

D. Workforce Management

Correct Answer: C

QUESTION 5

Which Service Management Function (SMF) has Network hardware configuration as a key concept?

A. Configuration Management

B. Infrastructure Management

C. Network Administration

D. Security Management

Correct Answer: C

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