



# MOFF<sup>Q&As</sup>

Microsoft Operations Framework Foundation (EX0-102)

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#### QUESTION 1

Does the Team SMF ensure that someone is ultimately accountable for the work required in the Plan Phase?

- A. Yes
- B. No

Correct Answer: A

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#### QUESTION 2

Which of the following is one of the main inputs and outputs of the steps in the Risk Management Discipline?

- A. Availability Plan
- B. Capacity Plan
- C. Retired Risks List
- D. Security Risks List

Correct Answer: C

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#### QUESTION 3

Which statement is true about the SMFs in the Operate Phase?

- A. All SMFs feed the Deliver Phase.
- B. The Customer Service SMF focuses on how to resolve complex problems.
- C. The SMFs are dependant on each other.
- D. The SMFs are sequential.

Correct Answer: C

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#### QUESTION 4

In which step of the Risk Management Discipline are risks monitored for changes in the risk's condition, consequence, probability, and impact?

- A. Identify
- B. Control
- C. Plan and Schedule



D. Track and Report

Correct Answer: D

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#### QUESTION 5

Which of the following is a key component of the MOF Process Model?

A. Operations Management Reviews

B. Procedures

C. Project Reviews

D. Roles

Correct Answer: A

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