P2080-034^{Q&As}

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QUESTION 1

What should you use if you are looking to monitor known bad behaviors, experiences, or unexpected outcomes?

A. Search

B. RTV

C. Business Process Scorecards

D. KPI Scorecards

Correct Answer: D

QUESTION 2

Which of the following is a best practice for creating Process Scorecards:

A. Only use steps from the main process flow

B. When you first deploy a new Process Scorecard, the grading should reflect the most stringent goals of your company.

C. You should only use compound sequence Events for all process steps

D. Your process steps should include any possible step that the visitor could take to complete the process

Correct Answer: A

QUESTION 3

When Events fire, what happens:

A. A counter is incremented that tracks the occurrence of the Event for Reports

B. An Event value can be set and saved in the session data

C. Dimension values can be set and saved in the session data

D. All of the above

Correct Answer: D

QUESTION 4

Looking at the image, which button is used to view the list of pages in the session?

A. A

B. B

C. C

D. D

Correct Answer: C

QUESTION 5

Which Tealeaf component automatically calculates abandonment given the Events that step through a process?

A. Business Process Scorecard

B. KPI Scorecard

C. Session List Template

D. RTV

Correct Answer: A

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