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QUESTION 1

Which of the following tools/techniques keep program managers and executives informed of the program's progress?

- A. Component analysis
- B. Expert judgment
- C. Review meetings
- D. Capacity planning

Correct Answer: C

QUESTION 2

A newly appointed country manager suggests that the regional program manager use a social media platform to expedite communications and address questions. The new country manager used this social media platform at a previous job. What should the regional program manager do to address the country manager's request?

- A. Suggest that the country manager use the existing communication channels while the team becomes familiar with the new social media platform.
- B. Ask the country manager to champion the social media platform, as they may have more influence than the regional program manager.
- C. Review existing in-house social media capabilities to determine if they will meet the needs of the country manager's request, and update the stakeholder register.
- D. Ask the technology, security, and project teams to assess the country manager's request.

Correct Answer: C

QUESTION 3

In a program's definition phase, a program manager in country A is assigned to expand a restaurant chain into country B. The program manager creates the program team by identifying the required project management resources. Which of the following represents an initial step needed to evaluate available resources that are aligned with the program's needs?

- A. Completing an assessment of skills and competencies
- B. Obtaining resource availability information from the functional managers
- C. Identifying program resource requirements
- D. Creating a program resource management plan

Correct Answer: B

**QUESTION 4**

Near the end of an ongoing project, the program manager is terminated due to underperformance and a new program manager joins the team. The program's last component project will go live in one week. What must the new program manager do before program closure?

- A. Review the benefits management plan to ensure that the first component project launched met stakeholder expectations.
- B. Ask the program steering committee to allow program closure to start immediately following the launch of the last component project.
- C. Begin to collect lessons learned from all stakeholders, and prepare mitigation strategies in advance of the last component project's launch.
- D. Work with the program sponsor to identify who is responsible for benefits sustainment, and identify measures from the benefits management plan to measure success.

Correct Answer: D

QUESTION 5

Which benefit measurement method considers the value of each time period's return for a project that will create deliverables over multiple time periods?

- A. Net present value
- B. Future value
- C. Present value
- D. Cost-Benefit ratio

Correct Answer: A

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