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QUESTION 1

What is a stakeholder analysis chart?

- A. It is a matrix that identifies who must communicate with whom.
- B. It is a matrix that documents the stakeholders' requirements, when the requirements were created, and when the fulfillment of the requirements took place.
- C. It is a matrix that documents stakeholders' threats, perceived threats, and communication needs.
- D. It is a matrix that identifies all of the stakeholders and to whom they must report to.

Correct Answer: C

QUESTION 2

Wanda is the program manager for her organization. Her program team consists of resources from across the organization - many of whom have not worked together before. Wanda thinks that she'll need to complete some team development but would like to focus the development on the materials and activities that the program team will need to complete in the program. What plan should Wanda reference and update to complete her team development process?

- A. Training plan
- B. Communications management plan
- C. Staffing management plan
- D. Requirements management plan

Correct Answer: A

QUESTION 3

A program manager joins a team during its preparation phase.

What should the program manager do to obtain formal sponsor approval to begin the benefits delivery phase?

- A. Develop the program management plan based on the organization's strategic plan.
- B. Write the program charter, including the program mission statement and stakeholder engagement plan.
- C. Define a high-level program roadmap of milestones and schedules supported by a preliminary estimate.
- D. Identify and document the anticipated program benefits in the benefits management plan.

Correct Answer: D

**QUESTION 4**

Holly is the program manager for her program. She is creating with her team a plan that will address how the program team will achieve program goals based on who the program will need to interact with in the program. This plan should define all of the people, groups, and other entities the program needs to interact with in order to move the program forward. On what plan is Holly working?

- A. Stakeholder management plan
- B. Communications management plan
- C. Human resource management plan
- D. Interface management plan

Correct Answer: D

QUESTION 5

After meeting with the program sponsor and stakeholders, the program manager is asked by the sponsor to accelerate the program to replace two legacy financial systems. The legacy systems are at risk of premature failure. What should the program manager do next?

- A. Accelerate the projects and components of the program that replace the two legacy systems.
- B. Analyze the impact of accelerating the program, and present the pros and cons to the program sponsor.
- C. Identify the parts of the program that need to be accelerated and, if it is cost effective and increases benefits realization, implement the change.
- D. Create several "what-if" scenarios of alternatives to present to the program sponsor.

Correct Answer: B

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