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QUESTION 1

Program management has several themes that the program manager must be aware of. Which one of the following is not a program management theme?

- A. Benefit management
- B. Stakeholder management
- C. Program governance
- D. Organizational planning

Correct Answer: D

QUESTION 2

A new program is being initiated for the HNQ Organization. The program manager is working with the business analyst and management to define several attributes of the program. All of the following are identified during program initiation except for which one?

- A. Program risk
- B. Program benefits
- C. Program scope
- D. Link to organizational strategy

Correct Answer: C

QUESTION 3

Marty is the project manager of the recently completed NHK Project. The project was deemed successful by the project customer and they have signed the formal acceptance documentation. Marty has written the final project report, released the project team, and completed the lessons learned documentation. What else should Marty do in the closure of the NHK Project?

- A. Summarize the project variance.
- B. Archive the project records.
- C. Summarize the project risks costs.
- D. Close the project office.

Correct Answer: B



QUESTION 4

A program was kicked off, but one of the key stakeholders was not present at the kick-off meeting.

What should the program manager do to ensure that the key stakeholder is familiar with the program's benefits and supports the program?

- A. Note stakeholder communication needs in the program charter and document their expectations in the benefits sustainment plan.
- B. Note stakeholder communication needs in the communications management plan and document their expectations in the benefits management plan.
- C. Meet with the stakeholder to ensure stakeholder communication needs are documented in the communications management plan and that their expectations of benefits are documented in the benefits management plan.
- D. Meet with the stakeholder to ensure stakeholder communication needs are documented in the communications management plan and that their expectations of benefits are documented in the benefits sustainment plan.

Correct Answer: C

QUESTION 5

A municipal agency manages a city's water and wastewater infrastructure. Its six-year capital improvement program (CIP) is approximately US\$4 billion, and is used for such things as improving aging infrastructure, addressing regulatory requirements, and upgrading facilities. The mayor and key stakeholders are concerned because of yearly rate increases for residents. After receiving proposals from program managers for this key program, which is half of the current CIP, a program management team is hired and receives an approved business case.

What should the project manager do next?

- A. Discuss the program change and its challenges.
- B. Create a program management plan.
- C. Conduct a program performance analysis.
- D. Develop a program charter.

Correct Answer: B

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