



SDM_2002001030^{Q&As}

SDM Certification - PS NSOP

Pass Nokia SDM_2002001030 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/sdm_2002001030.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Nokia
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

When MUST Outsourcing Deals be subject to presales extra qualification rigour to ensure compliance with outsourcing guidelines for Qualification and QA and Solution Review?

- A. When they have a TCV for services of over 20 million or require Level C LoA approval.
- B. When they are strategic in nature, have a TCV for services of over 80 million or require Level B LoA approval.
- C. When they have a TCV for services of over 50 million or require Level C LoA approval.
- D. When they are strategic in nature, have a TCV for services of over 100 million or require Level A LoA approval.

Correct Answer: B

QUESTION 2

Which BEST describes those people most suitable for Mentoring and Coaching NSN's Managers of outsourced service deliveries?

- A. People that are expert in the Operations Model and it's workings.
- B. People that have managed outsourced service deliveries for 5 years or more.
- C. People with relevant experience and up-to-date knowledge of business practices for outsourced service delivery.
- D. People who can communicate effectively and convincingly.

Correct Answer: C

QUESTION 3

In a Transformation deal the Field Operations costs are targeted to be reduced by 10% without impacting the SL

Which statement MOST accurately describes the correct course of action?

- A. Reduce the HC to meet the desired cost level and redistribute the engineers/technicians to provide cover as best they can.
- B. Identify competence synergies and amalgamate roles to allow headcount reduction; and review and enhance the locations and coverage of engineers/technicians to maximise efficiency.
- C. Reduce the number of managers to meet the target and redistribute the engineers/technicians among the remaining managers.
- D. Change the vehicles for lower cost models being careful not to upset employment contracts.

Correct Answer: B



QUESTION 4

What is the key function and activities you would undertake to ensure the optimal running of the GNOC?

- A. Apply the MS Operations Model to apply the standard FM process as much as possible and ensure there are competent people to use it.
- B. Set-up a competent organization and ensure people are motivated.
- C. Apply the MS Operations Model to set-up a solid PM process and ensure there enough people able to work with it.
- D. Create an appropriated competence development plan to identify key stake holders who are able to customize the processes of the MS Operations Model.

Correct Answer: A

QUESTION 5

The customer has an urgent request for network tuning in a specific area due to significant cases of call drop, with the promise of increasing business opportunity in another area which is mainly in the hands of the other supplier (competitor), what's the correct way to answer this request?

- A. It's a major network problem for which NSN could get the blame: therefore I will act to complete this additional service as soon as possible without hassling the customer with any administration.
- B. This additional service improves the partnership between NSN and customer along with the high probability to increase the business and NSN's footprint. Therefore I will act to complete this additional service as soon as possible without a PO.
- C. I assure the customer that NSN is going to solve the problem by our professional network planning and optimization service, but in order to obtain all required resources and tools, it's necessary to have a purchase order to start the activities.
- D. I will escalate this customer request to the Customer Team and ask to approve the related risk order.

Correct Answer: C

[SDM_2002001030 VCE Dumps](#)

[SDM_2002001030 Practice Test](#)

[SDM_2002001030 Exam Questions](#)