SDM_2002001030 Q&As

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QUESTION 1

Three basic principles of the Operations Model are

A. - E2E responsibility per function (e.g. FM, CM, PM)

-Process Framework has to be used 1:1

-SLA/OLA Framework has to be used 1:1

B. - Organizational setup is adaptable according to project scope

-Process Framework has to be used 1:1

-SLA/OLA Framework has to be used 1:1

C. - Organizational setup has to be used 1:1

-Process Framework is adaptable according to project scope

-SLA/OLA Framework has to be used 1:1

D. - E2E responsibility per function (e.g. FM, CM, PM)

-Visibility of ongoing service activities via centralized monitoring and controlling function

-Linkage between all functions of the Operations Model on working and management level

Correct Answer: D

QUESTION 2

What is the impact to the CBL contingency due to the identification of new operational risks?

A. Reduction of Gross Margin.

B. Change Management process must be triggered.

C. New Cost Baseline must be approved by Revenue Recognition Board.

D. Cost per Site will increase.

Correct Answer: A

QUESTION 3

In an NSN BOT Case, the NI Project Team has informed you, "The NwOPs Field Operations Manager", that a logistics delivery will be one week late further delaying the NSN roll-out which is well behind schedule. They are requesting your support, which is the BEST recommendation?

A. Utilise the Operational spares to resolve the issue; but at the same time jeopardizing the operational network.

B. Use parts from low priority operational sites to ensure the high priority sites affected can be put on air.

C. Tell NI to present a new roll-out plan to the customer and apologise for the delay which is outside of your control.

D. Tell NI to inform the customer of our options and ask them which they prefer.

Correct Answer: A

QUESTION 4

In the Operations Model What are the Function set groups of the performance team?

A. Performance Monitoring and Reporting; Performance Administration; Network and Service Performance Assurance.

B. Performance Monitoring and Reporting; Performance Administration; Documentation and Data Integrity.

C. Performance Monitoring and Reporting; Security Administration; Network and Service Performance Assurance.

D. Alarm Monitoring and Reporting; Performance Administration; Network and Service Performance Assurance.

Correct Answer: A

QUESTION 5

What\\'s the BEST way to ensure control of Operational Delivery scope?

A. Having regular meetings with customer and the CT FandC.

B. Ensure complete and clear scope statement at Gate 5.

C. By reading the PTA and the lessons learned from previous projects.

D. Having regular internal meetings with all stakeholders.

Correct Answer: B

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