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QUESTION 1

In the Operations Model What are the Function set groups of the performance team?

A. Performance Monitoring and Reporting; Performance Administration; Network and Service Performance Assurance.

B. Performance Monitoring and Reporting; Performance Administration; Documentation and Data Integrity.

C. Performance Monitoring and Reporting; Security Administration; Network and Service Performance Assurance.

D. Alarm Monitoring and Reporting; Performance Administration; Network and Service Performance Assurance.

Correct Answer: A

QUESTION 2

What standard is the Network Operations OSS functions based on?

A. TAM/SID.

B. ITIL.

C. ISO.

D. ITU-T.

Correct Answer: A

QUESTION 3

What BEST describe the CM process?

A. Configuration Management plans, manages and controls changes to the network and infrastructure, including acceptance, management and approval of work orders, documentation, data management and integrity.

B. Configuration Management controls all work orders and trouble tickets; manages and controls changes to the network.

C. Configuration Management manages and controls changes to the network and infrastructure, including acceptance, management and approval of work orders, analysis of trends in mobile networks.

D. Configuration Management plans, manages and controls changes to the network and infrastructure, including acceptance, management and approval of work orders, documentation, Trouble Ticket reporting, invoicing.

Correct Answer: A

QUESTION 4

What is the difference between a function and an organisation within the Operations Model?

A. A function in the Operations Model is a pure functional view, an organisation describes a organizational structure based on functions.

B. A function in the Operations Model is related to a process within a set of processes, an organization is the set of processes related to different functions.

C. A function in the Operations Model is a specific role within the organization, an organization is a group of functions.

D. The terminology function and organization address respectively tasks and processes within the Operations Model.

Correct Answer: A

QUESTION 5

During the bidding phase, what type of support can be provided by Procurement Management?

A. None. Operations Manager is responsible for negotiating the Subcontractor contracts after the deal with the customer is closed.

B. Ensure cost efficient, qualified and compliant Subcontractor solutions for the customer project.

C. Prepare training plans to develop Subcontractor competence level.

D. Proactively develop the supply chain for required consumables.

Correct Answer: B

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