



SDM_2002001030^{Q&As}

SDM Certification - PS NSOP

Pass Nokia SDM_2002001030 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/sdm_2002001030.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Nokia
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

What is the approach and the methodology preferred by PS to ensure the optimal running of Network Operations in Outsourcing deals?

- A. Reuse the gained experiences based on worldwide best practice to set up or transform the organization, processes and tools.
- B. Employ a model based on the best practice from experience gained in other projects.
- C. Transformation plan based on the Operations Model.
- D. Apply the BM functions of Operation Model to set-up SLA and OLA and apply the Operations Functions to set-up and organize processes and tools.

Correct Answer: C

QUESTION 2

Which statements correctly describes Third Party Management?

- A. Managing contracts and subcontracts undertaken with partner organizations in order to provide outsourced service delivery to the customer.
- B. Managing contracts undertaken with partner organizations in order to provide outsourced service delivery to the customer.
- C. Managing contracts where they are essential with partner organizations in order to provide outsourced service delivery to the customer.
- D. Managing essential contracts on behalf of the customer in order to provide the outsourced service delivery scope of services or to fully novate them.

Correct Answer: D

QUESTION 3

Three basic principles of the Operations Model are

- A. - E2E responsibility per function (e.g. FM, CM, PM)
 - Process Framework has to be used 1:1
 - SLA/OLA Framework has to be used 1:1
- B. - Organizational setup is adaptable according to project scope
 - Process Framework has to be used 1:1
 - SLA/OLA Framework has to be used 1:1



C. - Organizational setup has to be used 1:1

-Process Framework is adaptable according to project scope

-SLA/OLA Framework has to be used 1:1

D. - E2E responsibility per function (e.g. FM, CM, PM)

-Visibility of ongoing service activities via centralized monitoring and controlling function

-Linkage between all functions of the Operations Model on working and management level

Correct Answer: D

QUESTION 4

The Field Operations organisation is not performing efficiently and requires re-organisation. Which statement BEST describes the correct approach?

A. Re-organize based on a headcount limit that will realise the savings required.

B. Reorganize, creating teams for each function of the Operations Model.

C. Plan a new organisation based on an optimised process delivery using the Operations Model.

D. Check what other projects are doing and use the same approach as them.

Correct Answer: C

QUESTION 5

What is the correct set of preconditions when using the Customers OSS Applications?

A. Customer provides; remote access to the OSS Apps, NSN required Interfaces and Mediation devices, is responsible for Provision of Licenses, User Right Access and Management of Tool Changes.

B. Customer provides remote access to the OSS Apps, NSN administers and maintains OSS Apps, administers User Right Access and NSN Manages Tool Changes.

C. Customer provides remote access to the OSS Apps, administers and maintains OSS Apps, is responsible for Provision of Licenses, administers User Right Access and Manages Tool Changes.

D. NSN provides remote access to the OSS Apps, administers and maintains OSS Apps, is responsible for Provision of Licenses, administers User Right Access and Customer Manages Tool Changes.

Correct Answer: C
