

TK0-201^{Q&As}

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QUESTION 1

During the morning session of a class, a student\\'s cell phone rang repeatedly causing multiple interruptions. Which of the following should the trainer do FIRST to address the issue?

- A. Talk to the student and ask them to turn the ringer off.
- B. Tell the student not to return after lunch due to their interruptions.
- C. Report the student to the client for disciplinary actions.
- D. Take the student\\'s phone and return it after the class.

Correct Answer: A

QUESTION 2

A trainer should solicit the MOST evaluations from the learners by:

- A. Giving the learners the expected answers to the survey.
- B. Informing the class that it will affect the trainer\\'s job.
- C. Providing a survey at each station before class begins.
- D. Asking for the completion of a course survey.

Correct Answer: D

QUESTION 3

Which of the following is a common technique that trainers use to assess learners during and after a lecture?

- A. Question and answer periods
- B. Using analogies and humor in discussions
- C. Observing and facilitating group activity
- D. Formative and summative evaluation

Correct Answer: D

QUESTION 4

Which of the following is a reason that none of the learners respond to a trainer\\'s closed- ended question?

A. Learners may not know the answer to the specific question.



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- B. The question was not directed to a specific student to answer.
- C. The trainer is pausing too long for a response.
- D. Closed-end questions do not require answers.

Correct Answer: A

QUESTION 5

During a lecture, learners continuously interrupt by asking each other questions over the topic. Which of the following should the instructor do to better assist the learners during the class?

- A. Ask each learner to stop disrupting the lecture.
- B. Open opportunities for learners to ask questions.
- C. Have the learners removed from the lecture.
- D. Discontinue the lecture until the learners are quiet.

Correct Answer: B

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