



# TK0-201<sup>Q&As</sup>

CTT+ Exam (Certified Technical Trainer)

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### QUESTION 1

A student points out an error in the training materials during a class. Which of the following is the BEST course of action the trainer should take?

- A. Ignore the error and follow the material as designed.
- B. Verify the error and acknowledge it during the class.
- C. During the class, call the designer to make the correction to the material.
- D. Continue presenting the material and correct the course designers after class.

Correct Answer: B

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### QUESTION 2

The IT department has purchased some content and developed a training program that is content rich. The lessons are modular with assessments at the end of each module. Often times, the training does not meet the completion deadlines because of response times. Users have to repeat the assessments until they receive a passing grade. Which of the following would be the GREATEST concern in respect to learners' completion and retention?

- A. Cognitive load
- B. Attention to prior knowledge
- C. Meta-cognitive skills
- D. Encoding and transfer

Correct Answer: A

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### QUESTION 3

Which of the following would a trainer use to motivate students as a class?

- A. Make evaluations difficult to motivate the students to study harder and do better
- B. Create an evaluation that is easy early in the class to create confidence in the students
- C. Only provide an evaluation at the end of training so that students can look forward to the tests
- D. Create evaluations with only true and false answers to provide students with a better chance to pass

Correct Answer: B

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### QUESTION 4

An instructor has just answered a question from a learner. Which of the following is the NEXT action the instructor



should take?

- A. Ask other learners to provide an example to further clarify the material
- B. Seek feedback from the learner to show they understand.
- C. Restate the material with further examples and diagrams.
- D. Proceed on to the next section of material.

Correct Answer: B

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#### QUESTION 5

The phrase "I can do this, if they can" represents which of the following forms of motivation?

- A. Building a model of success socially
- B. Exploitation of personal interests
- C. Using criterion-referenced learning
- D. Utilization of situational awareness

Correct Answer: A

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