



ACP-100^{Q&As}

Jira Administrator

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QUESTION 1

Which three factors should you consider when deciding between Jira Cloud and Jira Server? (Choose three.)

- A. the ability to integrate Jira with a cloud-based source repository (e.g. Bitbucket)
- B. the amount of time required for system administration
- C. the availability of a REST API
- D. the commercial apps you would like to use
- E. the ability to integrate with an external user directory (e.g. company LDAP directory)
- F. the number of workflows you will require

Correct Answer: BCD

Reference: <https://confluence.atlassian.com/cloud/compare-atlassian-cloud-vs-server-744721664.html>

QUESTION 2

A project is using the Approval workflow shown.



The project lead has communicated the following change requests:

It should be possible to transition issues into the Awaiting Approval status from any other status apart from the Approved status.

Different transition screens will be needed for each transition into the Awaiting Approval status.



How do you configure the workflow to satisfy these requirements?

- A. Create a global transition to the Awaiting Approval status. Create multiple appropriate transition screens and associate it with the global transition.
- B. Reuse the Request approval transition between the Open and Awaiting Approval status. Create an appropriate transition screen and associate it with the transition.
- C. Create a transition from the Open to the Awaiting Approval status. Create appropriate transition screens and associate them with the individual transitions into the Awaiting Approval status.
- D. Create a global transition to the Awaiting Approval status. Create an appropriate transition screen and associate it with the global transition.
- E. Create a transition from the Open to the Awaiting Approval status. Reuse the existing transition screen from the Request approval transition.

Correct Answer: D

QUESTION 3

Your project has three issue types that share a common workflow.

Which reason would make you recommend the implementation of separate workflows for each issue type?

- A. The issue types need different sets of priorities.
- B. Each issue type uses a different issue security level.
- C. Different project roles are working on the issue types.
- D. One of the issue types needs a new status.
- E. The issue types need different sets of resolutions.

Correct Answer: B

QUESTION 4

You want to introduce Jira to your small non-profit organization.

Since you are unsure of the optimal deployment option you have gathered some requirements:

You need to manage a team of up to 15 employees.

You need to be able to track a backlog of staff action items.

You want to easily visualize the progress of ongoing work.

The solution must require minimal administration since your organization only has a part-time IT volunteer.



What solution is most appropriate for your organization?

- A. Jira Service Desk Cloud
- B. Jira Software Data Center
- C. Jira Service Desk Data Center
- D. Jira Core Server

Correct Answer: A

QUESTION 5

Which time tracking configuration can be controlled on a global basis for all projects in Jira?

- A. which users or groups have the ability to log work on issues
- B. whether time tracking fields are available on standard versus sub-task issue types
- C. the default time unit on estimates when users don't explicitly specify one
- D. which users have the ability to edit or delete their own or other users' worklogs
- E. whether Original Estimate is required when creating issues

Correct Answer: C

Reference: <https://www.softwaretestinghelp.com/jira-time-tracking/>

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