



ACP-100^{Q&As}

Jira Administrator

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QUESTION 1

Martin has Create Attachments permission in a software project, but he cannot attach anything to issues in Approved status.

What is the problem?

- A. There is a workflow step property configured.
- B. He is not a member of a security level.
- C. There is a workflow condition configured.
- D. The Attachment field is missing from the screen for that issue type.
- E. He does not have the correct project permission.

Correct Answer: E

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-file-attachments-818578880.html>

QUESTION 2

You are setting up a new Jira instance and three new projects with shared configuration.

There are many managers at the company and you need to structure their permissions accordingly.

Which requirement can only be met with a Managers project role?

- A. Different managers need to delete issues in different projects.
- B. Only some managers must be selectable from a custom field, depending on the project.
- C. Managers need to be able to create shared dashboards.
- D. Only managers who are project leads can see the restricted security level in their own projects.
- E. Any manager should be able to view the development tools in any project.

Correct Answer: D

QUESTION 3

Inspect your current Incoming Mail Handler configuration:



Mail Handler

Name*

Server

Delay
Delay between running time, in minutes

Handler

Folder Name
This service will retrieve data from [jira.home]/import/mail

Identify one reason why the current configuration is not fetching emails as planned.

- A. The blank space in the Incoming Mail Handler name will cause internal errors.
- B. The syntax of the specified Folder Name is invalid and should be corrected to ``/spam\``.
- C. A delay of 10000 minutes is not a valid setting and will cause an error.
- D. The external mail service is not able to write the messages to the specified folder.

Correct Answer: D

Reference: <https://confluence.atlassian.com/jirakb/troubleshoot-incoming-mail-in-jira-service-desk790960076.html>

QUESTION 4

Sundar's development projects are falling behind. He wants to write a JQL query to find issues that meet all three of these criteria:

1.

He is the project lead of the project or the project is DEV.

2.

fixVersion had been set to 4.3 at some point but was later removed.

3.

Issues were created in the first 15 days of this month. The Exhibit shows the JQL query he created.



```
(Project in ProjectsLeadByUser() or Project=DEV) AND  
(FixVersion was 4.3 and FixVersion != 4.3 or FixVersion is EMPTY) AND  
(Created > StartOfMonth()) and Created < StartOfMonth("15"))
```

Which statement about Sundar's query is true?

- A. The query will not return the right set of issues because the parentheses are wrong.
- B. The query will not return the right set of issues because lines 2 and 3 are wrong.
- C. The query will return the right set of issues, but it is inefficient.
- D. The query is well written and will return the right set of issues.
- E. The query is valid, but it will not run without a Jira Marketplace app.
- F. The query will not return the right set of issues because line 2 only is wrong.

Correct Answer: E

QUESTION 5

Your administration project is configured as follows:

there are three issue types that all share a single workflow all project users are members of the Project Users project role all members of the Administrators project role have the Set Issue Security permission project administrators are the only users who can create issues

You are tasked with replacing the Project Users project role with three distinct team project roles, each solely responsible for one of the issue types.

Which additional requirement can be met by individual workflows per issue type?

- A. The system field Component/s needs to be required when creating two out of the three existing issue types.
- B. Each issue type needs a dedicated set of individual project components.
- C. The reporter and current assignee of each issue should always have access to view it.
- D. Only members of the dedicated teams should be able to view and work on the issues they are responsible for.
- E. Individual notifications should be sent out depending on the selected issue type.

Correct Answer: C