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QUESTION 1

If your support process is not based on individual service contracts which steps should you perform when settling up entitlements?

A. set up service contracts b. set up contract line items

B. set up both service contracts and contract line items

C. customize entitlement fields and entitlements page layout

Correct Answer: B

QUESTION 2

AW Computing wants to enable a backup resource to assign permissions while restricting the backup resource\\'s ability to create or modify permission sets. Which feature should be employed toaccomplish this request?

A. Assignment Rules

B. Delegated Administrator

C. View All Users Permission

D. Customize Application Permission

Correct Answer: B

QUESTION 3

When users are entering phone numbers in Salesforce and then need to make sure that they are entering the international code. This requires a specific format of (XX) 123-- 456--789. Which function will best suit this requirement using a Validation Rule?

A. REGEX

B. IF Statement

C. VLOOKUP

D. ISNUMBER

Correct Answer: A

QUESTION 4

Roll-up Summary Fields work with Opportunity Line Items to Opportunities?

A. True

B. False

Correct Answer: A

QUESTION 5

Universal Containers has implemented a custom process related to products. They have a custom object called Draft Product. Once a Draft Product is approved, automation is needed to create a new Product record and delete the original Draft Product record.

Which two options would meet this requirement? (Choose two.)

A. Process Builder that calls Apex

B. Flow that calls a Process Builder

C. Process Builder that calls a Flow

D. Process Builder that calls a Workflow Rule

Correct Answer: AC

Configure the more complex functionality in a flow, and then add a flow action to your process. If a flow can\\'t do what you need, you or a developer can write Apex to do so. Then add an Apex action to your process.

Just build a flow that clones the opportunity and its products, and build a process that calls the flow when an opportunity is closed won.

Reference:

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