



AHM-540^{Q&As}

Medical Management

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QUESTION 1

The paragraph below contains an incomplete statement. Select the answer choice containing the term that correctly completes the paragraph.

The Balanced Budget Act (BBA) of 1997 established the use of _____ to determine coverage of emergency services for Medicare and Medicaid enrollees in health plans.

- A. utilization management standards
- B. the prudent layperson standard
- C. preauthorization
- D. diagnosis-based retrospective review

Correct Answer: B

QUESTION 2

DUR can be conducted prospectively, concurrently, or retrospectively. One true statement about prospective DUR is that it

- A. involves periodic audits of the medical records of a certain group of patients
- B. is based on historical data
- C. focuses on the drug therapy for a single patient rather than overall usage patterns
- D. is conducted by physicians, without input from pharmacists

Correct Answer: C

QUESTION 3

The paragraph below contains an incomplete statement. Select the answer choice containing the term that correctly completes the paragraph.

Each quality standard used by a health plan is associated with quality indicators. A _____ indicator is a form of aggregate data indicator that produces results that fit within a specified range, such as the length of time to schedule an appointment.

- A. yes/no
- B. sentinel event
- C. discrete variable
- D. continuous variable

Correct Answer: D



QUESTION 4

One difference between outcomes research and clinical research is that outcomes research

- A. provides an absolute measure of treatment results, whereas clinical research provides a relative measure of results
- B. focuses on treatment effectiveness, whereas clinical research focuses on treatment efficacy
- C. examines diseases and treatments in isolation, whereas clinical research considers the effects of changes in health status and quality of life
- D. gathers outcomes data from controlled clinical trials, whereas clinical research collects and analyzes clinical, financial, and administrative data

Correct Answer: B

QUESTION 5

Performance variance can be classified as either common cause variance or special cause variance. The following statement(s) can correctly be made about special cause variance:

1. Inadequate staffing levels, employee errors, and equipment malfunctions are examples of special cause variance
2. Special cause variance is typically more difficult to detect and correct than is common cause variance

- A. Both 1 and 2
- B. 1 only
- C. 2 only
- D. Neither 1 nor 2

Correct Answer: B

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