



AHM-540^{Q&As}

Medical Management

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QUESTION 1

Adele Stanley, a member of the Greenhouse Health Plan, recently went to a network pharmacy to have a prescription filled. The pharmacist informed Ms. Stanley that the prescribed drug was not in the plan formulary and that reimbursement for the drug was not available except in extraordinary circumstances. The pharmacist asked Ms. Stanley if she would accept a generic substitute.

The paragraph below contains two pairs of terms enclosed in parentheses. Determine which term in each pair correctly completes the paragraph. Then select the answer choice containing the two terms that you have chosen.

Greenhouse's prescription drug reimbursement policy indicates that the plan formulary is classified as (open / closed), and that compliance by patients and providers is (mandatory / voluntary).

- A. open / mandatory
- B. open / voluntary
- C. closed / mandatory
- D. closed / voluntary

Correct Answer: C

QUESTION 2

Selene Varga is participating in her health plan's disease management program for congestive heart failure. Ms. Varga's health status is regularly monitored and managed by a licensed nurse who visits Ms. Varga at her home to administer treatment and assess the need for changes in Ms. Varga's overall care plan. This information indicates that Ms. Varga is participating in the type of disease management program known as a

- A. coordinated outreach model program
- B. case management model program
- C. hub-and-spoke model program
- D. group clinic model program

Correct Answer: B

QUESTION 3

In order to be effective, a clinical pathway must improve quality and decrease costs.

- A. True
- B. False

Correct Answer: B



QUESTION 4

The following statements are about the use of hospitalists to manage inpatient care. Select the answer choice containing the correct statement.

- A. A patient who has been transferred to a hospitalist for management of inpatient care usually continues to receive care from the hospitalist after discharge.
- B. Hospitalists are used primarily to manage care for obstetric, pediatric, and oncology patients.
- C. In order to serve as a hospitalist, a physician must have a background in critical care medicine.
- D. Hospitalists typically spend at least one-quarter of their time in a hospital setting.

Correct Answer: D

QUESTION 5

The Shoreside Health Plan recently added coverage for behavioral healthcare services to its benefit package. In order to support the quality of its behavioral healthcare services, Shoreside plans to seek accreditation for its behavioral healthcare program. Accreditation specifically designed for behavioral healthcare programs is available through 1. The Joint Commission on Accreditation of Healthcare Organizations (JCAHO)

- 2. The National Committee for Quality Assurance (NCQA)
 - 3. The American Accreditation HealthCare Commission/URAC (URAC)
- A. All of the above
 - B. 1 and 2 only
 - C. 2 and 3 only
 - D. 1 only

Correct Answer: B

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