



# APPLE-DEVICE-SUPPORT<sup>Q&As</sup>

Apple Device Support Exam (SUP-2024)

**Pass Apple APPLE-DEVICE-SUPPORT Exam with  
100% Guarantee**

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/apple-device-support.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by Apple  
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





### QUESTION 1

Which tool should you use to determine if an app is causing your Mac to be sluggish or unresponsive?

- A. Console
- B. Disk Utility
- C. System Information
- D. Activity Monitor

Correct Answer: D

Explanation: This is the correct answer because Activity Monitor is a built-in macOS utility that allows you to see how much CPU, memory, disk, and network resources are being used by each app and process on your Mac. You can use Activity Monitor to identify and quit apps that are consuming a large percentage of your CPU or memory, or that are not responding. This can help you improve the performance and responsiveness of your Mac. To launch Activity Monitor, you can use Spotlight (Command+Spacebar) and search for it, or find it under Applications > Utilities. You can sort the apps and processes by clicking on the column headers, such as "% CPU" or "Memory". You can also use the search field to filter the list by name. To quit an app or process, select it and click on the "X" button at the top of the window. You can also use the View menu to see more information about the app or process, such as its open files and ports, its memory usage, or its energy impact. References: How to See Which Program Is Using All Your CPU on Mac, If your Mac runs slowly - Apple Support, How to Fix Crashing Apps on a Mac - How-To Geek

---

### QUESTION 2

Which Wireless Diagnostics window should you use to see a live view of current Wi-Fi signal strength, quality, and rate?

- A. Logs
- B. Diagnostics
- C. Performance
- D. Monitor

Correct Answer: C

Explanation: The Performance window in Wireless Diagnostics shows a live view of the current Wi-Fi signal strength, quality, and rate. It also displays a graph of the signal-to-noise ratio (SNR) over time, which can help you identify sources of interference or other problems with your Wi-Fi connection. The Performance window can be accessed by opening Wireless Diagnostics from the Spotlight menu, clicking Window on the menu bar, and selecting Performance. References: Apple Support: Use Wireless Diagnostics on your Mac, How to determine Wi-Fi signal strength on Windows 10

---

### QUESTION 3



Where do you delete users in System Settings?

- A. Navigate to System Settings -- Users and Groups.
- B. Click the (i) button next to the user you would like to delete on Mac.
- C. Select Delete Account.

Correct Answer: ABC

Explanation: To delete a user on a Mac, you need to follow these steps<sup>12</sup>:

Navigate to System Settings -- Users and Groups. This is where you can manage the users and groups on your Mac. You may need to scroll down to see all the options.

Click the lock icon at the bottom left of the window and enter your administrator password to make changes.

Click the (i) button next to the user you would like to delete on Mac. This will show you more information about the user, such as their name, picture, password, and permissions.

Click Delete User or Delete Group. This will prompt you to confirm your action and choose what to do with the user's home folder.

Select Delete Account. This will remove the user and their home folder from your Mac, freeing up storage space. Alternatively, you can choose to save the home folder as a disk image or leave it as it is, in case you want to restore the user

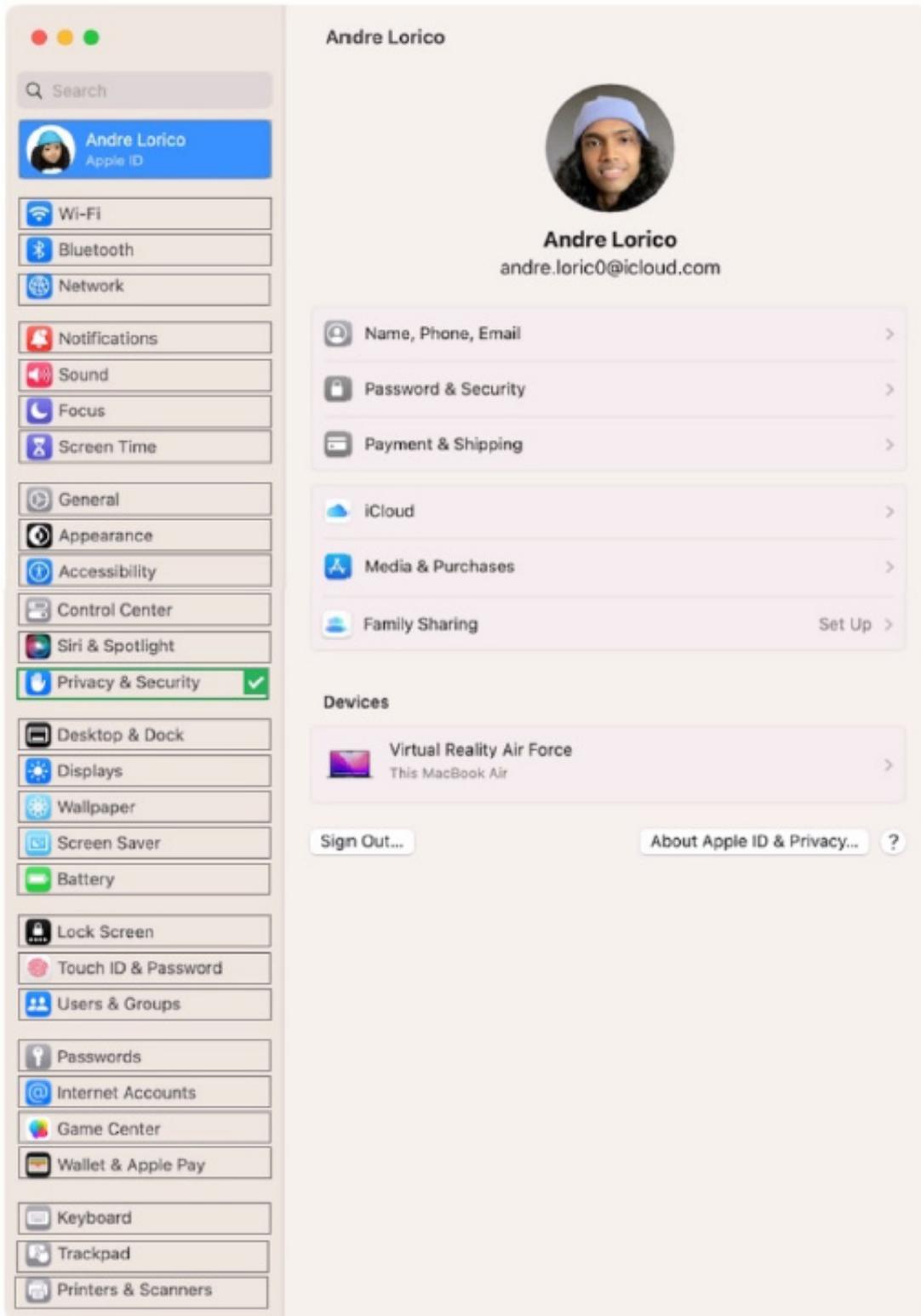
later. Click Delete User or Delete Group again to finalize the deletion. References: Delete a user or group on Mac - Apple Support, Here's our guide on how to delete a user on Mac - MacPaw

---

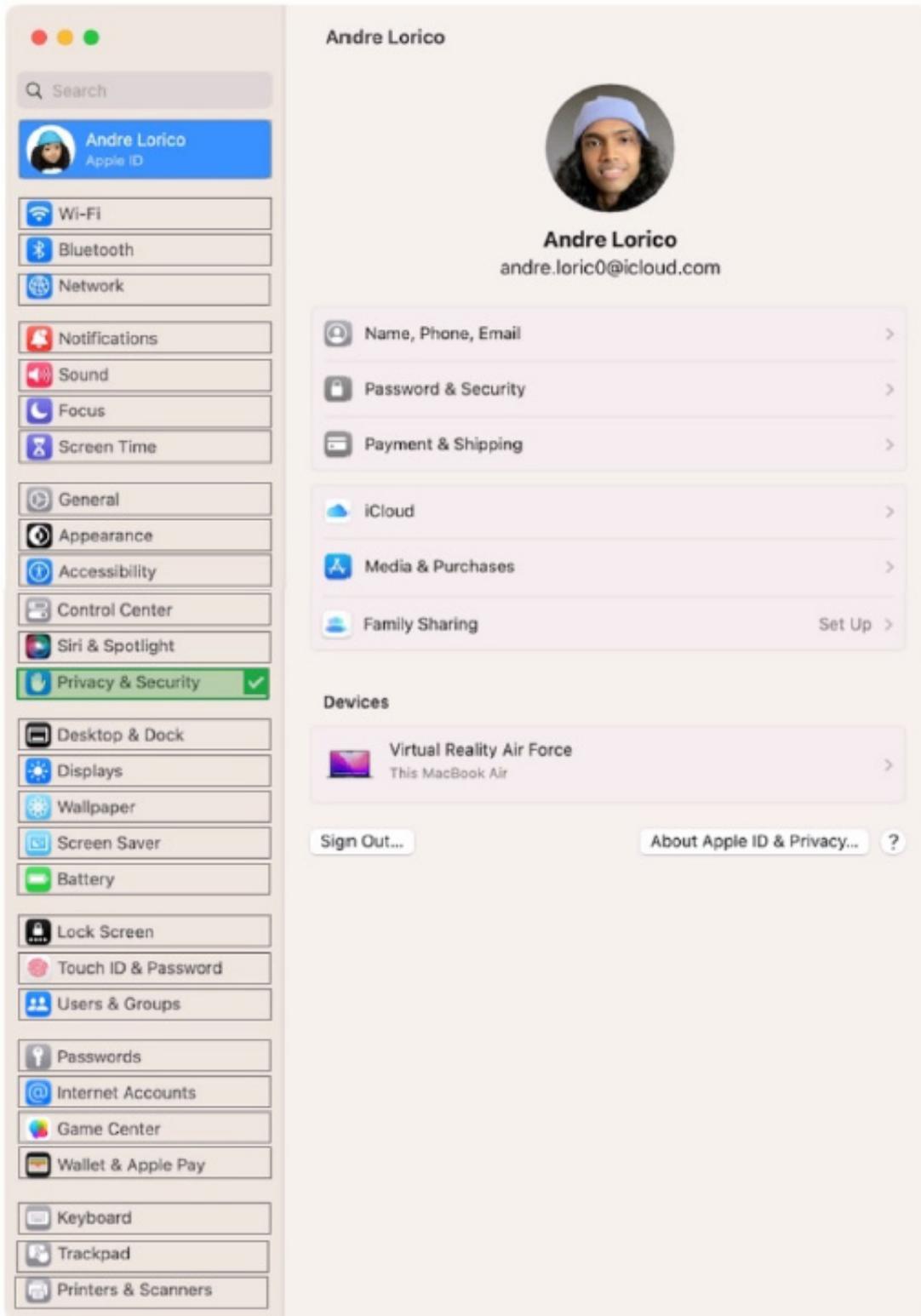
#### QUESTION 4

Select the setting in the sidebar that you should use to turn on Lockdown Mode.

Hot Area:



Correct Answer:



From the sidebar, click Privacy and Security. Scroll down, click Lockdown Mode, then click Turn On. <https://support.apple.com/en-us/105120#:~:text=From%20the%20sidebar%2C%20click%20Privacy,Mode%2C%20then%20click%20Turn%20On.>



## QUESTION 5

How many incorrect password attempts does a Managed Apple ID allow before you're locked out of the account?

- A. Seven
- B. Five
- C. Three
- D. Ten

Correct Answer: C

Explanation: A Managed Apple ID is a type of Apple ID that is created and managed by an organization, such as a school or a business. It allows users to access Apple services, such as iCloud, iTunes U, and Apple School Manager. A Managed Apple ID has different password policies than a regular Apple ID. According to the Apple Business Manager User Guide, one of the password policies for a Managed Apple ID is that "after three incorrect attempts, the account is locked for one hour." This means that if a user enters the wrong password three times in a row, they will not be able to sign in with their Managed Apple ID for the next 60 minutes. This policy is designed to prevent unauthorized access and protect the user's data and privacy. References: Use Managed Apple IDs in the Apple Business Manager User Guide

[APPLE-DEVICE-SUPPORT VCE Dumps](#)   [APPLE-DEVICE-SUPPORT Practice Test](#)   [APPLE-DEVICE-SUPPORT Exam Questions](#)