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QUESTION 1

Which macOS resource displays the status of network interfaces in a dynamic list?

- A. VPN settings
- B. Network settings
- C. Internet Accounts settings
- D. Wireless Diagnostics

Correct Answer: B

Explanation: Network settings is the macOS resource that displays the status of network interfaces in a dynamic list. You can access Network settings from System Preferences > Network, or by clicking the network icon in the menu bar and choosing Open Network Preferences. Network settings shows you the available network interfaces, such as Wi-Fi, Ethernet, Bluetooth, etc., and their connection status, IP address, DNS server, and other information. You can also use Network settings to configure, enable, disable, or troubleshoot your network connections. References: = Apple Device Support Exam Prep Guide, page 11; Apple - Support - Manuals, macOS User Guide, Network preferences.

QUESTION 2

What should you do if an app on your iPhone stops responding?

- A. Delete the app, then redownload from the App Store.
- B. Reset all settings.
- C. Restart the device.
- D. Force the app to close and reopen the app.

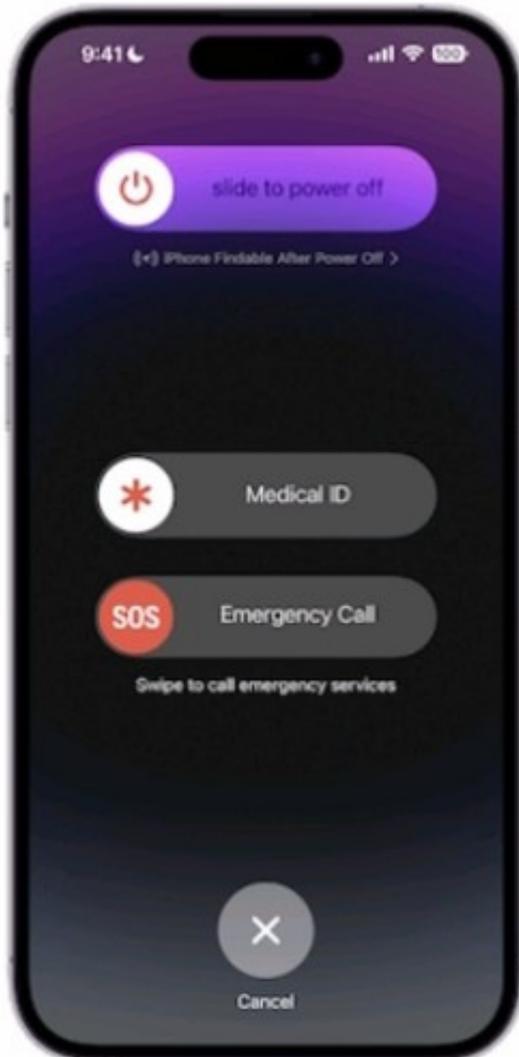
Correct Answer: D

Explanation: If an app on your iPhone stops responding, closes unexpectedly, or won't open, one of the possible solutions is to force the app to close and reopen the app. This can help clear any temporary issues that may cause the app to malfunction. To force the app to close, you need to swipe up from the bottom of the screen until all running app cards appear, then swipe up on the app card to quit the app. To reopen the app, you need to tap the app icon on the Home Screen or in the App Library. The other options are not recommended as the first steps to troubleshoot an unresponsive app, as they may have unwanted consequences or not address the root cause of the problem. Deleting the app and redownloading it from the App Store may result in losing data that was stored in the app, and it may not fix the problem if the app is incompatible with your device or software version. Resetting all settings will erase all your customized settings, such as network, privacy, accessibility, and general preferences, and restore them to the default values. This may not fix the problem if the app is corrupted or has a bug. Restarting the device may help resolve some minor glitches, but it may not fix the problem if the app is conflicting with another app or service, or if the app needs an update. References: Apple Device Support Exam Prep Guide, page 9 If an app on your iPhone or iPad stops responding, closes unexpectedly, or won't open

QUESTION 3



Use this image to answer the question.



How do you get to this screen on iPhone?

- A. Press and hold the side button and one of the volume buttons until the Emergency SOS slider appears.
- B. Press the side button then one of the volume buttons. The Emergency Call slider appears.
- C. Rapidly press the volume up button five times. The Emergency Call slider appears.
- D. Press and hold the side button, then drag the Emergency Call slider to call emergency services.

Correct Answer: A

Explanation: The image shows the Emergency SOS screen on an iPhone, which allows you to quickly call emergency services and access your Medical ID. To get to this screen, you need to press and hold the side button and one of the volume buttons until the Emergency SOS slider appears. This works on iPhone 8 and later models. If you continue holding the buttons, a countdown will begin and an alert will sound. At the end of the countdown, your iPhone will automatically call emergency services. Alternatively, you can swipe right on the Emergency SOS slider to call emergency services immediately. You can also tap the Medical ID button to view or share your medical information, or the cancel button to exit the screen. References: 1 Use Emergency SOS on your iPhone - Apple Support 2 How to trigger Emergency SOS on your iPhone (and shut it off) - iMore



QUESTION 4

You are trying to connect a podcast mic to your mac. You go into Sounds, but the mic isn't appearing as an option. Where else can you check to see if the mic is properly connected to your mac?

- A. System Information > Hardware
- B. System Information > Devices
- C. System Settings > Printers and Devices
- D. System Settings > Hardware

Correct Answer: A

Explanation: System Information > Hardware is the place where you can check to see if your podcast mic is properly connected to your Mac. System Information is an app that shows detailed information about your Mac hardware, software, and network. You can access System Information from the Utilities folder in the Applications folder, or by choosing About This Mac from the Apple menu and clicking System Report. Under the Hardware section, you can find information about your audio devices, such as the manufacturer, model, and connection type. If your podcast mic is connected to your Mac, it should appear under the Audio section. If it does not appear, you may need to troubleshoot the connection or try a different port or cable¹². References: = Apple - Support - Manuals, macOS User Guide, System Information; How do I connect a microphone to my MacBook? | ZDNET.

QUESTION 5

Which macOS and iPadOS feature lets you use your iPad to extend or mirror the display on your Mac?

- A. Universal Control
- B. Screen Sharing
- C. Sidecar
- D. Stage Manager

Correct Answer: C

Explanation: Sidecar is a feature that lets you use your iPad as a display that extends or mirrors your Mac desktop. You can use Sidecar to work with different apps on the different screens, use the same app on both screens, or mirror the screens so that they show the same content. You can also use your Apple Pencil to draw, edit, or mark up documents on your iPad while seeing the updates live on your Mac. Sidecar requires macOS 10.15 or later and iPadOS 13 or later on supported models. You can use Sidecar wirelessly or with a USB cable. To use Sidecar, you need to select your iPad from the Display menu in Control Center or the menu bar on your Mac, or from the AirPlay menu on macOS Catalina. You can also use the sidebar and the Touch Bar on your iPad to access common Mac controls and app-specific commands. The other options are not the correct answer, as they have different functions or are not available on macOS and iPadOS. Universal Control is a feature that lets you use a single keyboard, mouse, or trackpad to control your Mac and iPad, with the iPad showing its own Home Screen and apps rather than the desktop and apps of your Mac. You can also drag and drop content between your devices. Universal Control requires macOS Monterey or later and iPadOS 15 or later on supported models. Screen Sharing is a feature that lets you remotely view or control another Mac or share your Mac screen with others over the internet. You can use Screen Sharing to help someone with a problem, collaborate on a project, or access your files and apps. Screen Sharing requires macOS 10.14 or later on both Macs, and an Apple ID or a local network connection. Stage Manager is not a feature on macOS or iPadOS. It is a



feature on watchOS 8 or later that lets you control the camera and microphone on your iPhone from your Apple Watch. You can use Stage Manager to take photos, record videos, zoom in and out, adjust the exposure, mute the sound, and switch between the front and back cameras on your iPhone. References: Apple Device Support Exam Prep Guide, page 6 Use an iPad as a second display for a Mac Use iPad as a second display for your Mac Sidecar: Turn an iPad Into a Secondary Mac Display Use Universal Control on your Mac and iPad Share the screen of another Mac [Use Stage Manager on your Apple Watch]

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