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AWS Certified Alexa Skill Builder - Specialty (AXS-C01)

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**QUESTION 1**

While developing a skill, an Alexa Skill Builder finds that the voice response is too quick and needs to be slowed down.

How can the Builder MOST efficiently iterate and test how the response will sound?

A. Make changes in the skill code, deploy it, and test it on the device.

B. Modify the SSML in the skill, save it, and check Amazon CloudWatch for errors.

C. Edit the SSML in the skill and use the Alexa Simulator tab on the Test page of the developer console.

D. Use the Voice and Tone tab on the Test page in the developer console.

Correct Answer: A

**QUESTION 2**

An Alexa Skill Builder is interested in gathering information about returning users.

What analytics tool in the developer console would provide the Builder with this information?

A. Customers

B. Interaction Path

C. Sessions

D. Retention

Correct Answer: D

Reference: https://developer.amazon.com/en-US/docs/alexa/devconsole/measure-skill-usage.html

**QUESTION 3**

An Alexa Skill Builder implemented the built-in intent AMAZON.HelpIntent. In some cases, users are asking for help using phrases that are specific to a skill\\'s terminology. Amazon Alexa does not understand these phrases are help requests, and they are not being routed to AMAZON.HelpIntent.

According to best practices, how can this situation be corrected?

A. Create custom intents using the help utterances that are specific to the skill, and remove AMAZON.HelpIntent.

B. Use AMAZON.FallbackIntent to capture spoken phrases that do not match AMAZON.HelpIntent, then determine if the user needs help.

C. Define custom slots for AMAZON.HelpIntent to capture the additional details in the users\\' help requests

D. Extend the standard built-in AMAZON.HelpIntent using additional samples in the skill\\'s interaction model

Correct Answer: D

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**QUESTION 4**

An Alexa Skill Builder has published a skill to the Alexa Skills Store, but soon after realizes that Amazon Alexa is saying an incorrect word in one of the responses.

What is the recommended method for the Builder to correct this issue?

A. Correct the response in a new endpoint, and after updating the In Development version of the skill, redeploy it.

B. Access the In Development version of the skill, alter the intent that was causing the incorrect word, then resubmit the skill for certification.

C. Edit the response in a new endpoint, and after updating the In Development version of the skill, resubmit it for certification.

D. Correct the response in the existing endpoint of the Live version of the skill, then redeploy it.

Correct Answer: A

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**QUESTION 5**

An Alexa Skill Builder is using session attributes to maintain a user\\'s state.

What can the Builder do to ensure that a user\\'s session is not lost if they take too long to answer a question and the skill exists?

A. Set shouldEndSession to false in the response object to prevent the skill from exiting.

B. Handle the SessionEndedRequest request type and persist the user\\'s session to a database.

C. Return false from the SessionEndedRequest handler so the session does not exist.

D. Return a reprompt in the response object from the SessionEndedRequest handler.

Correct Answer: A

Reference: https://developer.amazon.com/blogs/alexa/post/08edaa00-59e2-46b7-aace-4080f2a87450/ using-session-attributes-in-your-alexa-skill-to-enhance-the-voice-experience

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