AXS-C01^{Q&As}

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QUESTION 1

An Alexa Skill Builder is developing a complex skill to help users purchase items. The Builder has implemented the default AMAZON.HelpIntent, but when users ask for help they always reach the same unhelpful result.

How should the Builder enhance the experience to guide the users toward the end goal?

A. Check the state of the user conversation when AMAZON.HelpIntent is received to give contextual responses.

B. Implement AMAZON.FallbackIntent to give a response when an utterance is not understood.

C. Extend the default AMAZON.HelpIntent with more sample utterances.

D. Implement a custom intent users can request when they need help.

Correct Answer: A

QUESTION 2

An Alexa Skill Builder noticed that a large percentage of a food ordering skill\\'s customers are not completing their transactions. The Builder needs to know what portion of the customers are leaving the skill by not responding, compared to the portion of customers who receive an error.

Which report inside the Analytics section of the developer console will provide this information?

A. Session Type Distribution

B. Unique Customers Per Intent

C. Average Session Per Customer

D. Failed Utterances Per Intent

Correct Answer: C

Reference: https://developer.amazon.com/en-US/docs/alexa/devconsole/measure-skill-usage.html

QUESTION 3

The namespace value in the header of the incoming directive for an Amazon Alexa smart home skill specifies the:

A. context of the message

B. capability interface of the message

C. endpoint specified in the message

D. control message for the directive

Correct Answer: D

Reference: https://developer.amazon.com/en-US/docs/alexa/device-apis/alexa-errorresponse.html

QUESTION 4

An Alexa Skill Builder needs to have knowledge of the previous prompt that was presented to the user in order to give context to the user\\'s response.

How can the Builder accomplish this?

A. Find the corresponding prompt using the list events feature

B. Store a reference to the prompt used as a session attribute

C. Call the Intent Request History API to identify which prompt was used.

D. Parse the context object from the skill request.

Correct Answer: C

QUESTION 5

An Alexa Skill Builder wants a skill to inform the users of the number of times they have launched the skill.

What approach should the Builder take to track this information?

A. Store and increment a launchCount session attribute.

B. Using the ASK SDK, implement a persistent attribute that is stored and retrieved from Amazon DynamoDB.

C. Perform a scan of the Amazon DynamoDB table for the number of records and count each record as a skill launch.

D. Set up a global variable in the code project that increments each time the code is invoked by Amazon Alexa.

Correct Answer: B

Reference: https://developer.amazon.com/en-US/docs/alexa/alexa-skills-kit-sdk-for-nodejs/manageattributes.html

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