



# AXS-C01<sup>Q&As</sup>

AWS Certified Alexa Skill Builder - Specialty (AXS-C01)

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### QUESTION 1

An Alexa Skill Builder is developing a complex skill to help users purchase items. The Builder has implemented the default AMAZON.HelpIntent, but when users ask for help they always reach the same unhelpful result.

How should the Builder enhance the experience to guide the users toward the end goal?

- A. Check the state of the user conversation when AMAZON.HelpIntent is received to give contextual responses.
- B. Implement AMAZON.FallbackIntent to give a response when an utterance is not understood.
- C. Extend the default AMAZON.HelpIntent with more sample utterances.
- D. Implement a custom intent users can request when they need help.

Correct Answer: A

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### QUESTION 2

An Amazon Alexa skill fetches data for users from a third-party API and the wait for the response from that call is variable, often taking up to 5 seconds.

What is the recommended method for notifying users that a skill is working on the request and has not failed to respond?

- A. Prefetch the data that is expected to be required by the skill from the third-party API using Amazon CloudWatch Events.
- B. Call the Progressive Response API and send a directive, such as VoicePlayer.Speak
- C. Ask a follow-up question for clarification to engage the user while waiting for the initially requested response.
- D. Respond to the user stating that the data will be ready soon, and upon the next launch of the skill, provide the user with the response they initially requested.

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/send-the-user-a-progressiveresponse.html>

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### QUESTION 3

An Alexa Skill Builder submitted a child-directed skill for certification that lists the nearest skateboard parks. The Builder ensured that

The skill does not link to an external account  
The skill stored the child's preference by userId  
The skill has a valid privacy policy link in the skill Distribution page

Given this information, why will the skill fail certification?

- A. The Builder did not upload a privacy policy document



- B. Child-directed skills cannot use location information
- C. The child's userId cannot be used because of Personally Identifiable Information (PII) restrictions.
- D. The skill should not be child-directed as it can be used by children over 13 years old.

Correct Answer: C

#### QUESTION 4

An Alexa Skill Builder is troubleshooting issues with a custom skill backed by an AWS Lambda function that integrates with an external API controlling a light bulb. The Builder observes that when saying "Alexa, turn on the light" the response is "light is not responding" and 10 seconds later, the light turns on.

What is the MOST likely cause for this issue and how can it be solved?

- A. The Lambda function is not executing fast enough. Double the currently specified Lambda memory allocation in the Lambda basic settings section.
- B. The default Lambda function timeout setting is too short and the Lambda function times out before the response from the external API can be processed and a reply can be sent back to Amazon Alexa. Increase the Lambda timeout limit.
- C. There are too many concurrent Lambda functions running, causing the existing Lambda function to block and then time out before a response can be returned to Amazon Alexa. Increase the Lambda function reserve concurrency value to 30, then verify that the function can complete its work within 10 seconds.
- D. There is a bug in the Lambda function code preventing the external API from being called. Enable Lambda debugging and error handling and check Amazon CloudWatch Logs for the error, then modify the code accordingly.

Correct Answer: D

#### QUESTION 5

An Alexa Skill Builder is developing a custom skill to play a live audio stream. What two built-in intents are required to implement the AudioPlayer interface?

- A. AMAZON.NextIntent and AMAZON.StopIntent
- B. AMAZON.ResumeIntent and AMAZON.PauseIntent
- C. AMAZON.CancelIntent and AMAZON.ResumeIntent
- D. AMAZON.RepeatIntent and AMAZON.StopIntent

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/audioplayer-interfacereference.html>