



C1000-133^{Q&As}

IBM Sterling Order Management v10.0 and Order Management on Cloud Architect

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QUESTION 1

A large retailer sells home theater packages together with an optional, billable, installation service. To date, the installation service has only been available to customers who purchase the home theater package from the large retailer. To be competitive, and to tap into an additional source of revenue, the retailer would now like to sell the installation service as a stand-alone service, eliminating the need for a customer to first purchase the home theater package from them. An implementation professional must configure the IBM Sterling Order Management system to allow the retailer's CSRs to sell the home theater installation service as a stand-alone service.

Which course of action is the MOST appropriate?

- A. Create a "special service item to satisfy the retailer's request
- B. Create a procedure that associates the installation service with a zero cost "ghost" home theater package
- C. Configure a multi-price type to include the installation charge along with the home theater price
- D. Create a provided service item in IBM Sterling Business Center with the option "Association with product is required" checkbox cleared

Correct Answer: D

QUESTION 2

When considering supply and demand for a particular node with a sufficient supply, orders for the node are backordered when availability calculations are made for the configured demand type.

What must the implementation professional do to prevent backorder?

- A. Configure an Allocated demand type to check for availability against only on-hand supply and purchase order supply
- B. Supply type at a ship node must be marked as INFINITE
- C. Use the default distribution rule
- D. ONHAND supply types must be mapped to relevant demand types

Correct Answer: D

QUESTION 3

In a development environment with an IBM Sterling Order Management system (OMS), IBM WebSphere MQ crashed. All queues have been restarted and all messages were deleted.

Based on this situation, which statement is true?

- A. OMS will reprocess all messages, including the messages from agent servers and integration servers; no further action is required
- B. OMS will only reprocess all messages related to integration servers



- C. OMS will only reprocess messages related to schedule and release agent servers.
- D. OMS will reprocess all messages, including the messages from agent servers and integration servers once the external systems refill the queues with lost messages

Correct Answer: D

QUESTION 4

An implementation professional has extended an API template and an out-of-the box table. For both these modifications, the modified XML file has been kept in the appropriate directory. To ensure these changes are effective, the resources.jar and entities.jar files need to be rebuilt.

Which is the BEST way to accomplish this?

- A. Run the `deployer.sh -t entitydeployer` command from the `%INSTALL_DIR%/bin` folder
- B. Run the `deployer.sh -t resourcejar` and then `deployer.sh -t entitydeployer` commands from the `%INSTALL_DIR%/bin` folder
- C. Run the `deployer.sh -t resourcejar` command from the `%INSTALL_DIR%/bin` folder
- D. Run the `deployer.sh -t entitydeployer` and then `deployer.sh -t resourcejar` commands from the `%INSTALL_DIR%/bin` folder

Correct Answer: B

QUESTION 5

An online retailer implements IBM Sterling Sensitive Data Capture Server (SSDCS) with IBM Sterling Order Management (OMS) to tokenize customer credit card information to conform to the PCI PA-DSS strategy.

Which statement about the order capture process is INCORRECT?

- A. The customer submits the order with token to OMS for further processing.
- B. SSDCS calls the corporate credit card vault with the customer's Primary Account Number (PAN) and returns the resulting token to the order capture browser screen.
- C. SSDCS sends the customer's Primary Account Number (PAN) and a security token to OMS to ensure that the tokenization request is valid
- D. The customer enters Primary Account Number (PAN) on the order capture browser screen that is sent to SSDCS for tokenization.

Correct Answer: A