



C1000-133^{Q&As}

IBM Sterling Order Management v10.0 and Order Management on Cloud Architect

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QUESTION 1

In an IBM Sterling Order Management implementation, a customer wants to change the status of an order once the shipment reaches the "shipment picked" status.

Which component of the order pipeline should the implementation professional configure to achieve this?

- A. Composite service
- B. Transaction
- C. Listener
- D. Service Definition

Correct Answer: B

QUESTION 2

The Real-Time Availability Monitor (RTAM) transaction is under which process type?

- A. Applications Manager > Applications > Process Modeling > Inventory Management
- B. Applications Manager > Applications > Application Platform > Process Modeling > Order Tab > Order Fulfillment process type
- C. Applications Manager > Applications > Application Platform > Process Modeling > General Tab > General process type
- D. Applications Manager > Applications > Process Modeling > Global Inventory Visibility

Correct Answer: C

QUESTION 3

On any given Order List screen, pagination needs to be implemented.

What can the implementation professional do to accomplish this?

In the Application Manager, go to Application Platform > Presentation > Resources > Sterling Supply Chain Application Console (YFSSYS00004), then*

- A. go to "List View" resource under "Order" entities and check the "Pagination Required" flag.
- B. go to "API" resource under "Order" entities and select one of the Pagination Strategies from the drop-down menu for the getOrderList API.
- C. extend "Order" entities by right-clicking it and click Save as. In the Extended "Order" entities, go to "List View" resource and check the "Pagination Required" flag.
- D. extend "Order" entities by right-clicking it and click Save as. In the Extended "Order" entities, go to "API" resource



and select one of the Pagination Strategies from the drop- down menu for the getOrderList API.

Correct Answer: D

QUESTION 4

A sales order was paid for using a combination of the following payment methods:

Customer Account (\$20)

Gift Card (\$10)

Credit Card (\$90)

Gift Cards are configured such that the refund amount is returned to the Customer Account, and Credit

Cards are configured to refund to the Credit Card used. The Refund Sequence for the Customer Account is

0 and Credit Card is 0. If this sales order is returned, how is the order completely refunded?

- A. The Credit Card is refunded \$90, the Customer Account is refunded \$20, then the Gift Card is refunded \$10
- B. The Credit Card is refunded \$90, then the Customer Account is refunded \$30.
- C. The Customer Account is refunded the full amount of \$120.
- D. The Customer Account is refunded \$30, then the Credit Card is refunded \$90.

Correct Answer: D

QUESTION 5

A large retailer sells home theater packages together with an optional, billable, installation service. To date, the installation service has only been available to customers who purchase the home theater package from the large retailer. To be competitive, and to tap into an additional source of revenue, the retailer would now like to sell the installation service as a stand-alone service, eliminating the need for a customer to first purchase the home theater package from them. An implementation professional must configure the IBM Sterling Order Management system to allow the retailer's CSRs to sell the home theater installation service as a stand-alone service.

Which course of action is the MOST appropriate?

- A. Create a "special" service item to satisfy the retailer's request
- B. Create a procedure that associates the installation service with a zero cost "ghost" home theater package
- C. Configure a multi-price type to include the installation charge along with the home theater price
- D. Create a provided service item in IBM Sterling Business Center with the option "Association with product is required" checkbox cleared

Correct Answer: D



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