

C2070-993^{Q&As}

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

Which tool is used to deploy solutions in a production environment?

- A. Workplace XT
- B. Case Manager Builder
- C. FileNet Enterprise Manager
- D. IBM Case Manager Administration Client

Correct Answer: D

QUESTION 2

A production environment is locked down, giving permission to create or modify spaces only to administrator users. What Business Space setting is used to determine who is an administrator user?

- A. Administrative User Group.
- B. Solution Administrator setting.
- C. com.ibm.mashups.adminGroupName.
- D. The owner of the individual pages are the administrators.

Correct Answer: C

QUESTION 3

In addition to case type, properties, document types, and tasks, what are the components of a Solution in Case Builder?

- A. Roles, inbaskets, and pages.
- B. Roles, task steps, and inbaskets.
- C. Task steps, roles, inbaskets, and rules.
- D. Task steps, roles, inbaskets, application spaces, and forms.

Correct Answer: B

QUESTION 4

What is the recommended way to manage security of cases?

A. Using P8 Class security and inheritance.



- B. Allowing the user to set the security manually using the IBM Case Client.
- C. Using a custom event handler to set the case security on newly created cases.
- D. Launching workflow for new cases and setting the case security using CE operations.

Correct Answer: A

QUESTION 5

Content Analytics is used to analyze the structured and unstructured contents of cases to identify actionable insights. What are two examples of unstructured content? (Choose two.)

- A. Case ID
- B. Case Comments
- C. Case Documents
- D. Solution custom attributes
- E. Date the case was opened

Correct Answer: BC

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