



C8010-241^{Q&As}

IBM Sterling Order Management V9.2 Solution Design

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QUESTION 1

Which of the following functionalities is NOT available in Sterling Store?

- A. Cycle Count
- B. Ship from store
- C. Backroom Pick
- D. Receive at store

Correct Answer: A

QUESTION 2

Which of the following is a concept related to provided services and delivery services?

- A. Resource pool
- B. Naming service
- C. Composite service
- D. Resource hierarchy

Correct Answer: A

QUESTION 3

A business needs to integrate with a website in order to provide inventory updates from Sterling Order Management. The requirements are as follows: Requirement 1 - Send a message to website with inventory picture each time it crosses a threshold for minimum/maximum. Requirement 2 - Send a message to website with complete inventory picture once a month. Requirement 3 - Resend the last inventory picture ad-hoc when explicitly requested by website. This setup should be implemented as an:

- A. event-based (RTAM) monitor and setup thresholds. Implement:Requirement 1, using activity sync modeRequirement 2, using full sync modeRequirement 3, using quick sync mode
- B. event-based (RTAM) monitor and setup thresholds. Implement:Requirement 1, using quick sync modeRequirement 2, using full sync modeRequirement 3, using activity based mode
- C. action-based (Availability) monitor and setup thresholds. Implement:Requirement 1, using activity based modeRequirement 2, using full sync modeRequirement 3, using quick sync mode
- D. action-based (Availability) monitor and setup thresholds. Implement:Requirement 1, using quick sync modeRequirement 2, using full sync modeRequirement 3, using activity based mode

Correct Answer: A

**QUESTION 4**

An enterprise dealing with electronic appliances fulfills customer orders using Sterling Order Management. The enterprise uses multiple distribution centers to ship the orders. Due to the size and weight of the items, a shipment can be shipped in multiple boxes. The enterprise would like to provide tracking information of the boxes to its end customer, and would also like to bill the customer only once per shipment. Which of the following options will be a good way of modeling this requirement?

- A. The various boxes and the associated tracking number can be modeled as containers within a shipment. Shipment level invoice can be raised to ensure the customer is invoiced only once per shipment.
- B. The various boxes and the associated tracking number can be modeled as a hang-off table to YFS_SHIPMENT. Shipment level invoice can be raised to ensure the customer is invoiced only once per shipment.
- C. Since the carriers treat each box as a separate shipment, the various boxes and the associated tracking number should be modeled as individual shipments. Order line level invoicing can be used to invoice the customer once per shipment.
- D. Since the carriers treat each box as a separate shipment, the various boxes and the associated tracking number should be modeled as individual shipments. Deliver Shipment transaction can be used to group shipments delivered to the customer create a single invoice.

Correct Answer: A

QUESTION 5

In the integration between Sterling Order Management V9.2 and WebSphere Commerce, which of the following actions will a customer service representative be UNABLE to take when entering orders through the Sterling application?

- A. Make manual adjustments in an order.
- B. Enter orders for a customer who has no customer ID.
- C. Pre-populate customer information from WebSphere Commerce.
- D. Tell customers about promotions and discounts applied to the order.

Correct Answer: C

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