



C8010-241^{Q&As}

IBM Sterling Order Management V9.2 Solution Design

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QUESTION 1

A customer orders two lines, Item1 for \$10 and Item2 for \$90. The customer soon decides he wanted the updated model instead, and Return1 and Exchange1 were created for Item2 with a value of \$110 as a regular exchange.

Item1 was a gift and the recipient of the gift returned it for an alternate item of \$7 value. Return2 and Exchange2 were created for Item1 with a value of \$7 as an advanced pre-paid exchange.

The items are received at the warehouse at the same time.

Assuming the payment processing APIs are run, which of the following choices provides the correct details for:

-

Transferred, Collected and Refunded amounts, and

-

what the amounts were before and after the returns are invoiced?

A.

Exhibit A

B.

Exhibit B

C.

Exhibit C

D.

Exhibit D



A.

Before invoicing	Collected	Refunded	Transferred
Sales Order	100	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	100	0	90
Return1		0	0
Exchange1	20		90
Return2		10	0
Exchange2	7		0

B.

Before invoicing	Collected	Refunded	Transferred
Sales Order	90	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	90	0	90
Return1		0	0
Exchange1	20		90
Return2		10	0
Exchange2	7		0

C.

Before invoicing	Collected	Refunded	Transferred
Sales Order	100	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	100	0	90
Return1		0	0
Exchange1		20	80
Return2		10	0
Exchange2	7		0



D.

Before invoicing	Collected	Refunded	Transferred
Sales Order	100	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	100	0	90
Return1		0	0
Exchange1	20		90
Return2		0	0
Exchange2		10	0

Correct Answer: A

QUESTION 2

A business (B1) has its own inventory for items at its internal distribution centers (DC). The business has also onboarded its manufacturers (M1 and M2) on Sterling Order Management. M1 and M2 have their own e-commerce portals, and they have inventory at their own DC. The requirements above have been modeled as follows: ?B1 is enterprise / seller - with inventory organization as B1 ?M1 is enterprise / seller - with inventory organization as M1 ?M2 is enterprise / seller - with inventory organization as M2 ?M1 and M2 are consumable inventory organizations for B1 Which of the following statements is INCORRECT?

- A. M1 can view assigned demands for M1 DC.
- B. M1 can view unassigned demands for M1 and B1 enterprise orders.
- C. M2 can view unassigned demands for M2 enterprise orders.
- D. B1 can view assigned demands for B1 DC, M1 DC, and M2 DC.

Correct Answer: B

QUESTION 3

Which of the following is true when upgrading between two major versions of Sterling Order Management, for example, from V8.5 to V9.2?

- A. Migration must be run between each minor release.
- B. Channel applications can be upgraded in a phased approach.
- C. V9.2 can be installed in the same directory as the existing V8.5.
- D. In a Multi Schema installation, all colonies need to be migrated at once.

Correct Answer: B



QUESTION 4

In the integration between Sterling Order Management V9.2 and WebSphere Commerce, which of the following actions will a customer service representative be UNABLE to take when entering orders through the Sterling application?

- A. Make manual adjustments in an order.
- B. Enter orders for a customer who has no customer ID.
- C. Pre-populate customer information from WebSphere Commerce.
- D. Tell customers about promotions and discounts applied to the order.

Correct Answer: C

QUESTION 5

In a current implementation of Sterling Selling and Fulfillment Suite, a custom entity is created with search, list and detail views. The detail view has four inner panels and there is no anchor page specified for the layout of these panels. What will be the effect of this when a user navigates to the detail view?

- A. Only the inner panel with the lowest sequence number is displayed.
- B. Only the inner panel with the highest sequence number is displayed.
- C. All the four inner panels will be displayed vertically one below another.
- D. All the four inner panels will be displayed horizontally one after another.
- E. An error message is displayed "Application Error, No layout details found".

Correct Answer: C

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