



C8010-250^{Q&As}

IBM Sterling Order Management V9.4, Implementation

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QUESTION 1

A master catalog organization (ABC) authorizes its sub-catalog organization (XYZ) to manage an item category "Gift items" within its master catalog.

When adding items to the "Gift items" category, which statement is true?

- A. items can be added to the "Gift items" category only by the sub-catalog organization XYZ
- B. items can be added to the "Gift items" category only by the master catalog organization ABC.
- C. items can be added to the "Gift items" category by the master catalog organization ABC and by any of the sub-catalog organizations that belong to the master catalog organization ABC.
- D. items can be added to the "Gift items" category by both the master catalog organization ABC and the sub-catalog organization XYZ.

Correct Answer: A

QUESTION 2

A retailer has a requirement to group certain regular items together to form a parent item. The inventory is maintained only at the parent item level and not for the components. The parent item will be sold as an individual item, with all the components.

How should the implementation professional configure the item type to support the retailer's requirement?

- A. Logical Kit
- B. Dynamic Physical Kit C Physical Kit
- C. Bundle Items

Correct Answer: C

QUESTION 3

A large retailer sells home theater packages together with an optional, billable, installation service. To date, the installation service has only been available to customers who purchase the home theater package from the large retailer. To be competitive, and to tap into an additional source of revenue, the retailer would now like to sell the installation service as a stand-alone service, eliminating the need for a customer to first purchase the home theater package from them. An implementation professional must configure the IBM Sterling Order Management system to allow the retailer's CSRs to sell the home theater installation service as a stand-alone service.

Which course of action is the MOST appropriate?

- A. Create a "special service" item to satisfy the retailer's request
- B. Create a procedure that associates the installation service with a zero cost "ghost" home theater package
- C. Configure a multi-price type to include the installation charge along with the home theater price



D. Create a provided service item in IBM Sterling Business Center with the option "Association with product is required" checkbox cleared

Correct Answer: D

QUESTION 4

Which of the following is NOT an advantage of implementing the Promising Server?

- A. Multiple order servers can access the same Promising Server
- B. Businesses are allowed to coordinate multiple servers for inventory and promising
- C. Inventory and promising is housed in one system for all participant channels and organizations
- D. Inventory can be shared across enterprises and nodes that belong to different colonies on the Order server

Correct Answer: B

QUESTION 5

In which scenario would an implementation professional add a new entry in the customer_overrides.properties file?

- A. To change the value of a property that is not parameterized in the yfs.default properties file
- B. To change the value of a property that is not parameterized in setupfiles.cmd file
- C. To change the value of a property that is not parameterized in the sandbox.cfg file
- D. To change the value of a property that is not parameterized in the * in file(s)

Correct Answer: D

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